

Atmate comfort: Create unforgettable memories with family and friends in a serene outdoor seating area, where the beauty of nature and cozy relaxation come together perfectly.



5/	Brooklyn True Color	62	Malvilla Plank
52	Pavers		
44	Melville 60		
43	Melville 24 x 24	51	Wilfrid
38	Melia 18 x 36 DuraFusion 😽 🏸 ew	50	Vertex
38	Melia DuraFusion & Mew Melia 18 x 36 DuraFusion & Mew	49	Rosebel
46	Mega Melville	48	Mondrian Plus 60 Small Rectangle
42	Esbelto DuraFusion 😽	48	Mondrian Plus 60
42	Esbelto	47	Metrik
41	City	44	Melville 60 DuraFusion 😽
40	Cassara Large Rectangle	44	Melville 60 Small Rectangle
36	Slabs		
34	Artex Panel System	35	Orion Firepit
32	Alternative Landscaping		

Brooklyn TrueColor 💍 54 Melville Plank 55 Capio 63 Mondrian Plus 80 56 Cassara Large Rectangle 63 Mondrian Plus 80 Small Rectangle 57 Cassara Verde Paleo Plus 64 Esbelto DuraFusion 🤝 58 64 Trafalgar 60 59 Mega Melville 65 Vendome 60 Melia 6 x 6 DuraFusion 🔊 New Vendome 80 38 65 Melville 80 66 Virage 60 Melville 80 Small Rectangle 67 Zen 60

68 Walls

Capping

60

70 Celtik 74 Orion 71 Grande and Grande Smooth Mew 75 Urbano 72 Lafitt Tandem Vario 76 73 Melville Tandem

78 Capping - Steps - Mega Steps

Melville 80 DuraFusion 🤝

- o. p.									
80	Lafitt Plus			81	Lafitt Plus				
82	Laguna			85	Melville Plus 60 and 90				
83	Leno Bullnose			Mega Steps					
83	Leno Lafitt			88	Mega Lafitt Plus				
83	Leno Straight			89	Mega Melville Plus				
82	Marina								
84	Melville Plus 60 ar	nd 90							
90	Curbs			94	Mirage				
92	Celtik	93	Melville	95	Noon				
92	Lafitt	93	Novo	95	Ouarziti 2.0				

Steps

Miscellaneous

96 Polymeric Sand Tools available at permacon.ca Warranty 98



Decades of expertise and innovation

A Big Family

Oldcastle APG has over 8,500 family members throughout our network of facilities across North America. With over 200 locations, we take pride in being the largest producer of architectural building products on the continent. As industry leaders, we drive the trends and set the standards for quality and innovation.

Locally Made

With nine plants across
Quebec and Ontario,
Permacon specializes in
manufacturing high-quality
concrete products crafted
to meet the evolving needs
of today and tomorrow.

Continuous Innovation

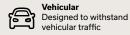
Permacon continually refines its processes to deliver products that embody the latest in innovation and excellence.

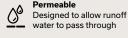




Legend















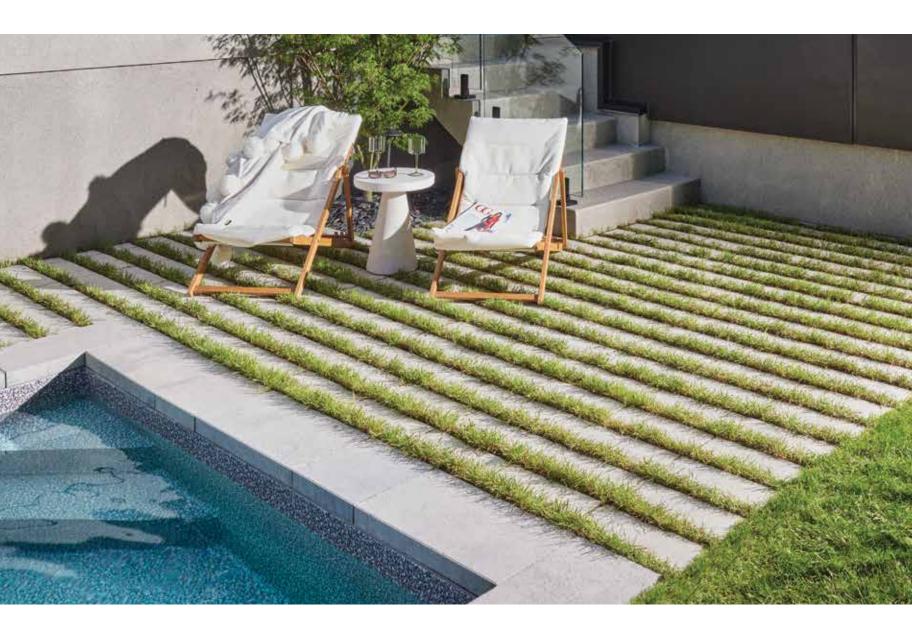




Combining aesthetics and environment

Experience the perfect blend of nature and design with our permeable pavers.

Craft elegant, sustainable spaces with ease.





ECOLOGICALEco-friendly products for sustainable design.



LOCAL PRODUCTION

Commitment to the community and the local economy.



ZERO EXCESS
Zero excess approach
to reduce our impact
on the environment.



PERMEABLE

Permeable pavers
to protect our water
resources.



A textured collection that

transports you



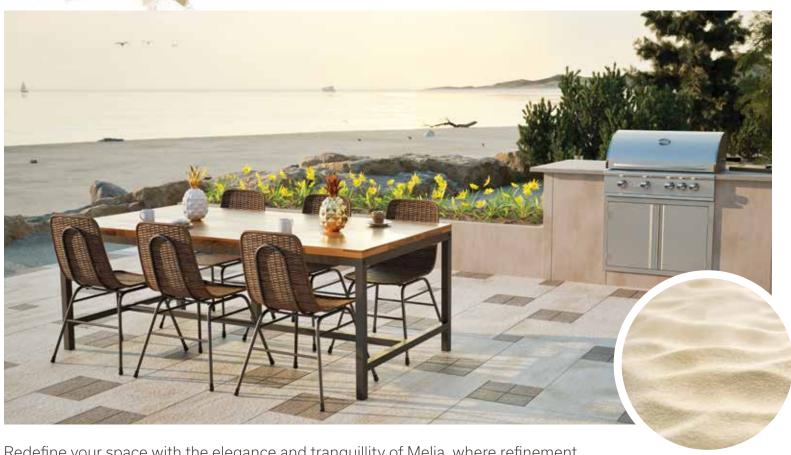
waves of water and sand, Melia's finely embossed texture captures the essence of nature's purity.

Walking on these pavers and slabs evokes the serene feeling of strolling along a sunlit beach - creating endless moments of relaxation and harmony.



DuraFusion Colours

Oasis | Marbella | Hickory



Redefine your space with the elegance and tranquillity of Melia, where refinement meets nature's simplicity.



Melia DuraFusion Slab

Transform your outdoor space with the Melia DuraFusion Slab, inspired by the natural elegance of fine sandy beaches. Its modular format is designed to create a welcoming and harmonious landscape. P 38







Unlock limitless design potential with the Melia 18×36 DuraFusion Slab. Its single-size, large format offers flexibility for creating bold and innovative layouts. P 38



Melia 6 x 6 DuraFusion Paver

Add a touch of texture to your landscaping with the Melia 6 x 6 DuraFusion Paver. This small square paver perfectly complements the Melia collection, offering a stylish accent to any design. P 38

Textures and finishes

For all Agles

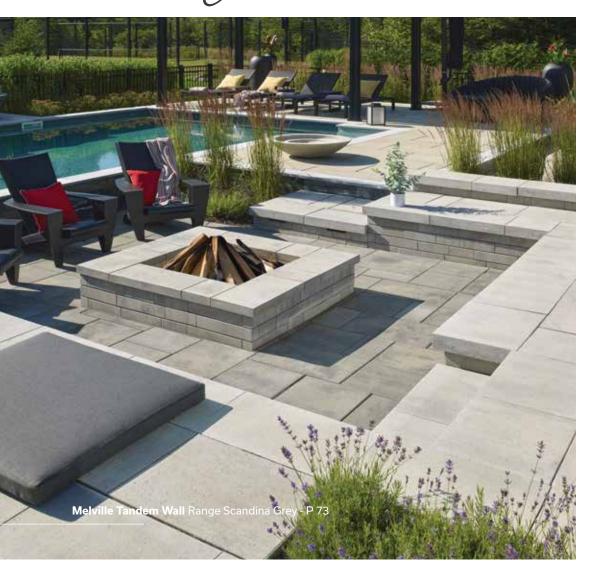
Create your dream outdoor space with our landscaping products, available in a wide range of textures, finishes and colours.



Explore our various collections, including smooth and textured options.

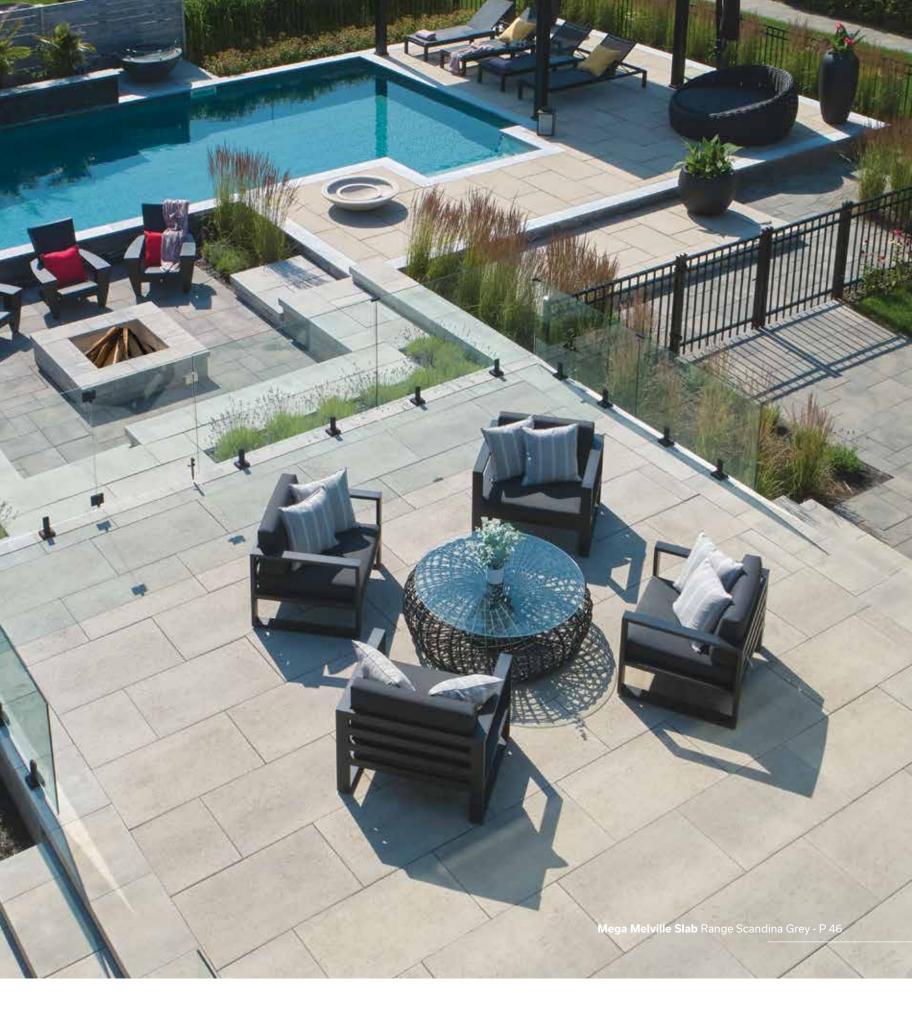


Create your style relaxation garanteed



Wega Welville slabs provide a sleek, seamless appearance, while the Melville Tandem wall beautifully defines your space, creating the perfect areas for warm, memorable conversations.

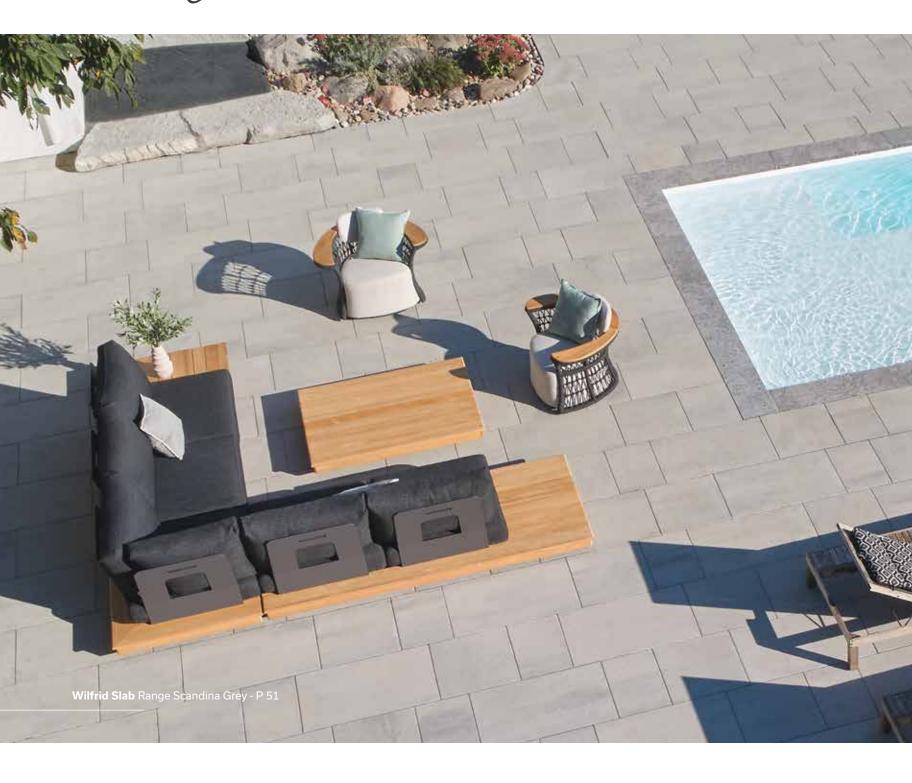








Pure elegance







If it slabs bring a modern and refined elegance to any warm, inviting atmosphere with their clean, straight lines, perfectly suited for spaces around the fireplace or by the pool.

Cultivating meaningful spaces



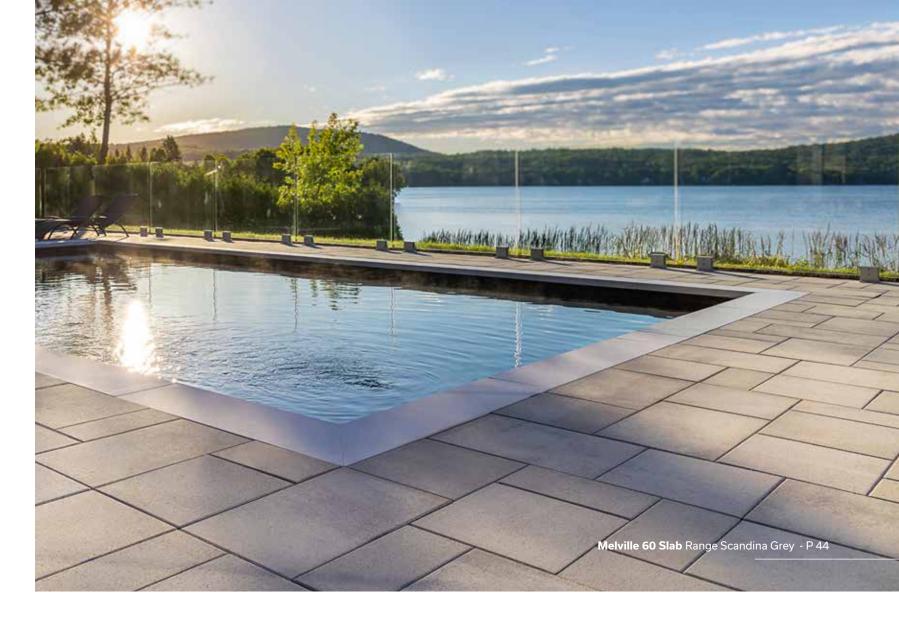
Hekieve the perfect harmony of modern sophistication and timeless authenticity with the Mega Melville slab, which beautifully complements the rich texture of the Lexa Cameo stone. Create a serene and inviting space, ideal for sharing meaningful moments.



An oasis of tranquility

by the water





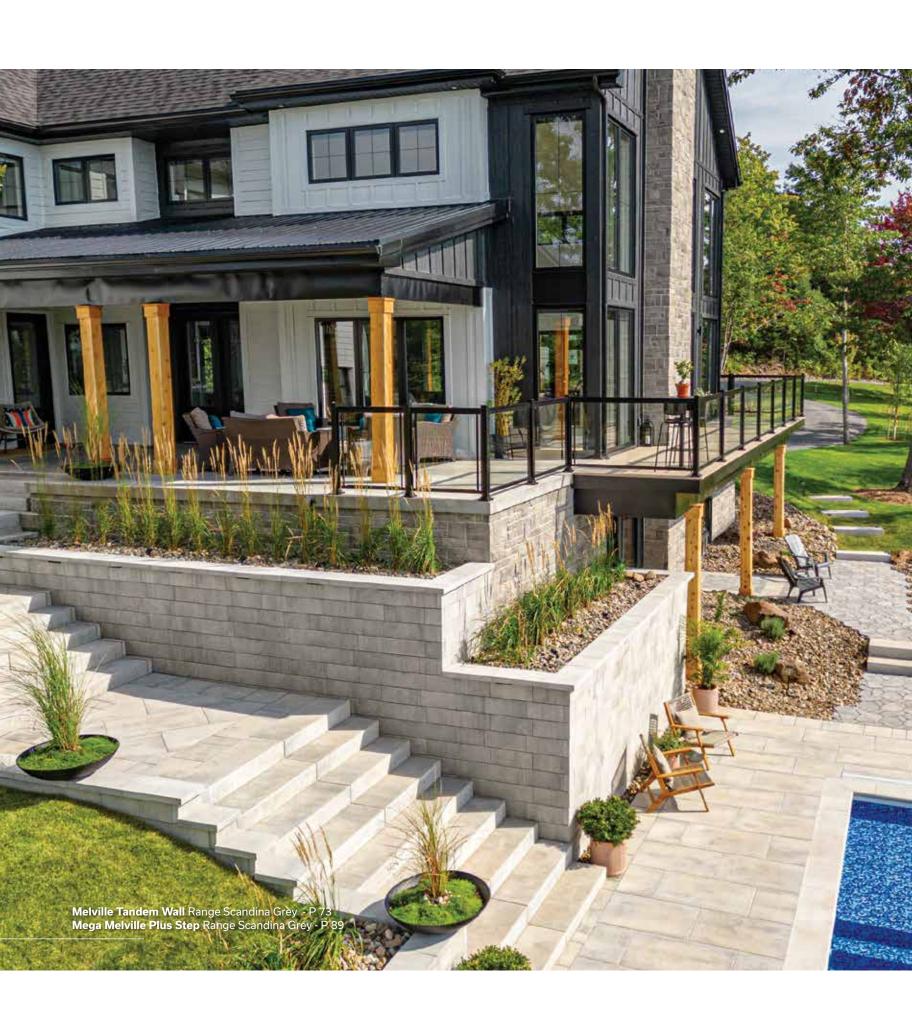


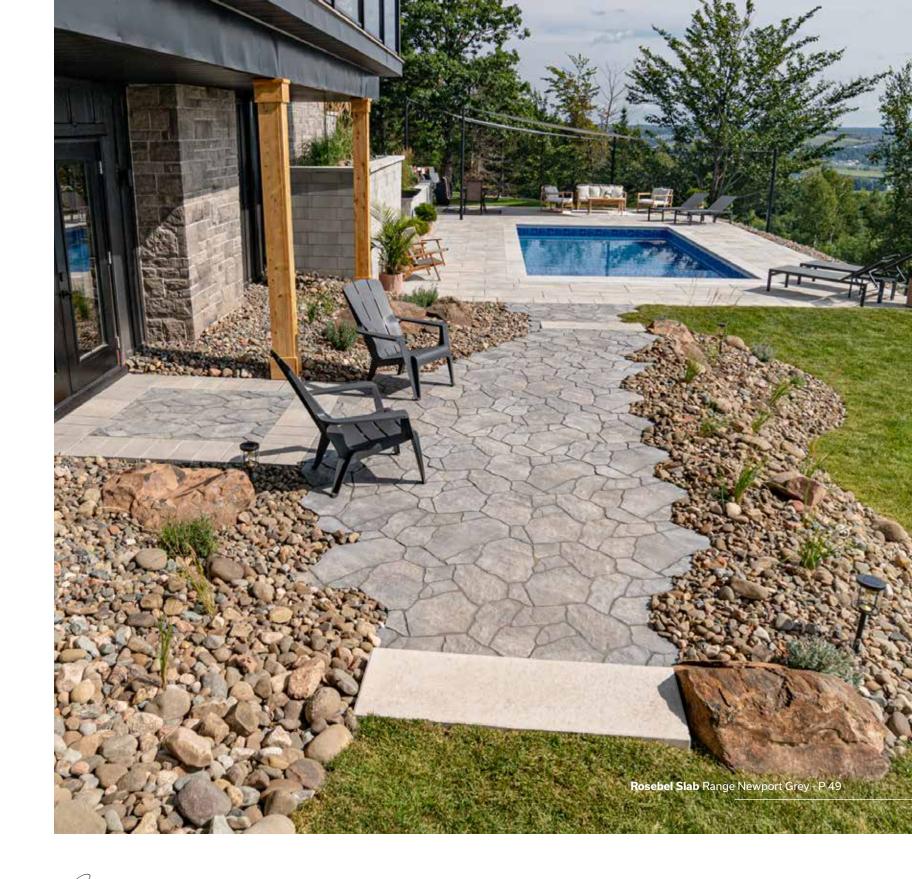




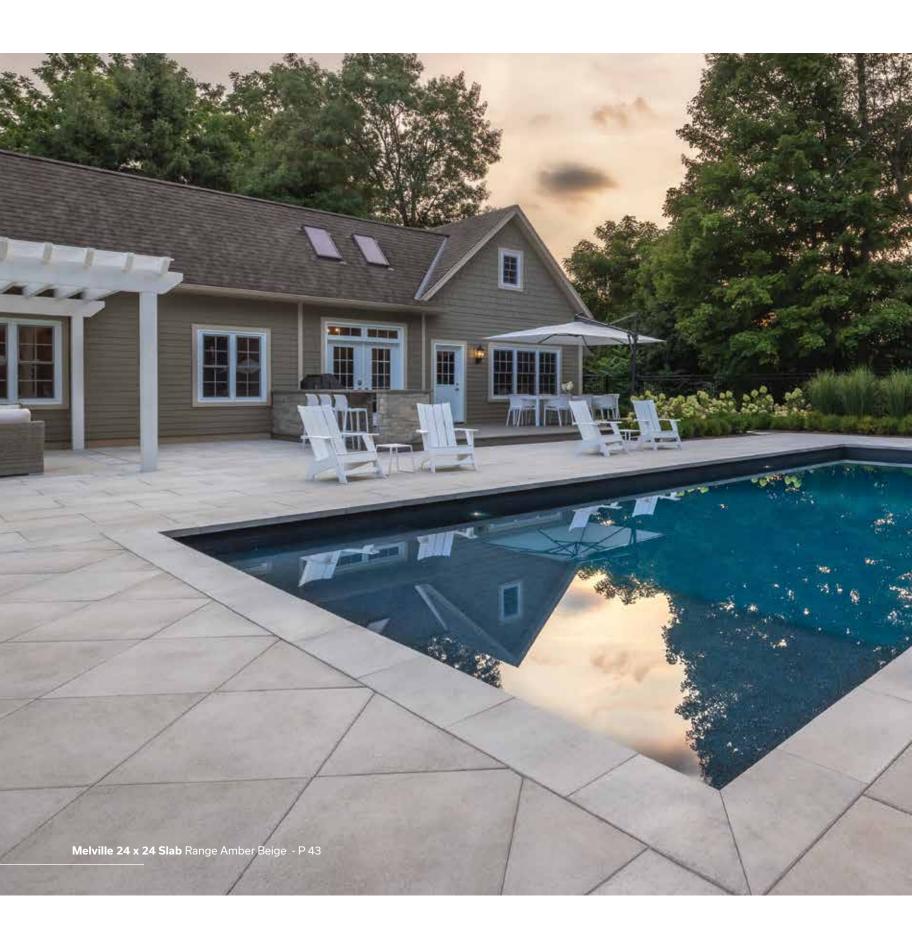






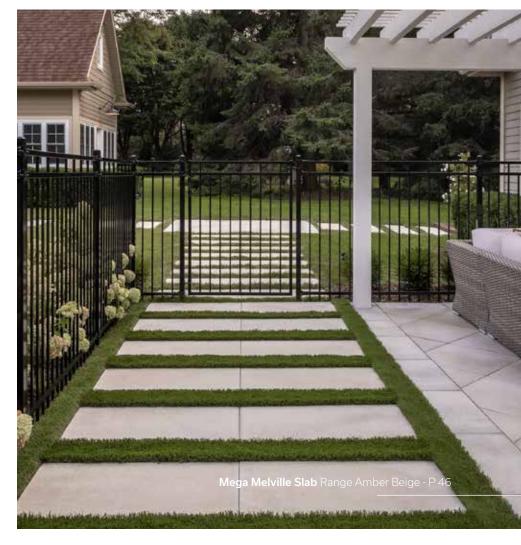


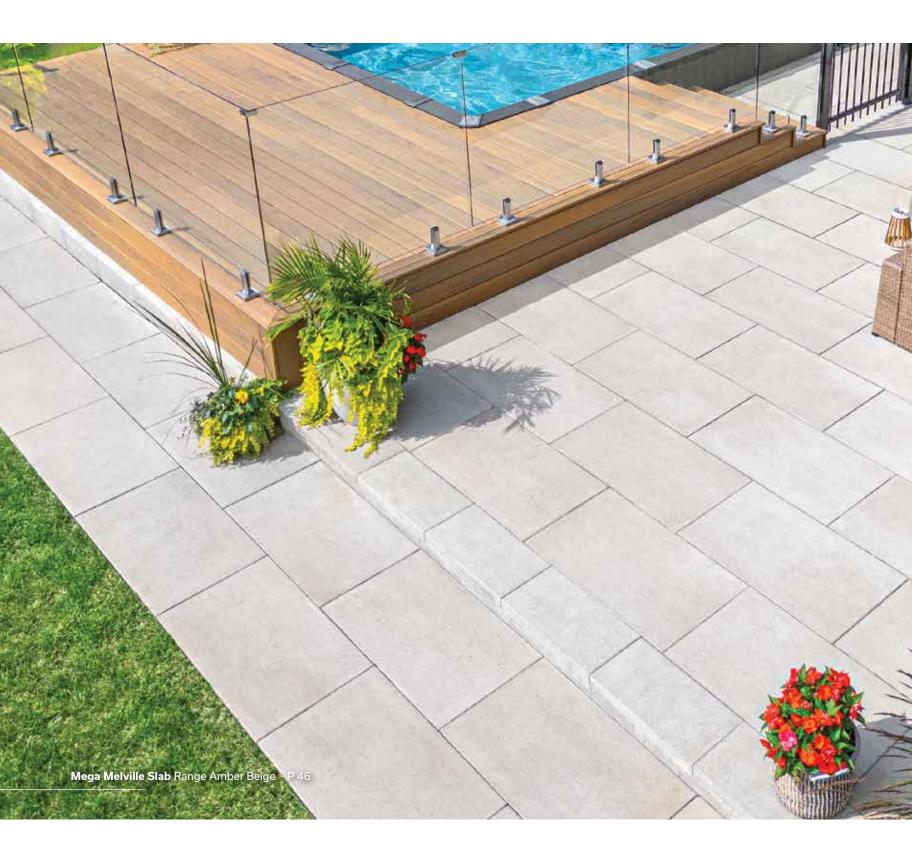
Learnless integration: The Rosebel slab pathway, thoughtfully paired with complementary materials, seamlessly integrates into its surroundings. Create the perfect backdrop for all of life's moments - from lively gatherings to quiet, cozy evenings, in a space designed for harmony and comfort.





Spaciousness: Mega Melville slabs create a visual effect that expands your outdoor space into an elegant, open setting.





















Artex Panel System











The 18 x 36 panel

is not available in



Resources and Inspiration

Download our Artex Idea Guide for a wealth of ideas.

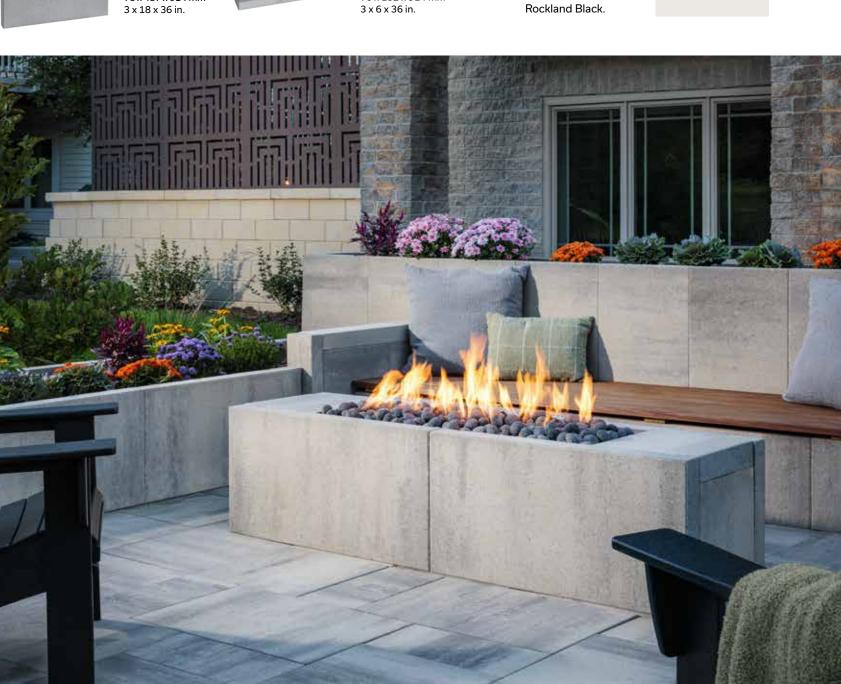


Range Scandina Grey

18 x 36 Panel 76 x 457 x 914 mm 3 x 18 x 36 in.

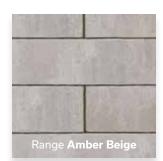


6 x 36 Capping 76 x 152 x 914 mm 3 x 6 x 36 in.



Orion Firepit









540 x 1016 x 1016 mm 21 3/16 x 40 x 40 in.







Melia DuraFusion Slab New





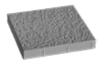








60 x 226 x 457 mm 2 3/8 x 9 x 18 in.



Unit B 60 x 457 x 457 mm 2 3/8 x 18 x 18 in.



60 x 457 x 686 mm 2 3/8 x 18 x 27 in.







60 x 457 x 914 mm 2 3/8 x 18 x 36 in.

Melia DuraFusion Slab and Melia 18 x 36 DuraFusion Slab are available in Oasis and Marbella.



6 x 6 (sold separately) 60 x 152 x 152 mm 2 3/8 x 6 x 6 in.



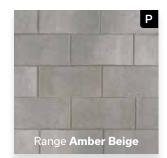




For more information on the Melia collection

Cassara Large Rectangle Slab





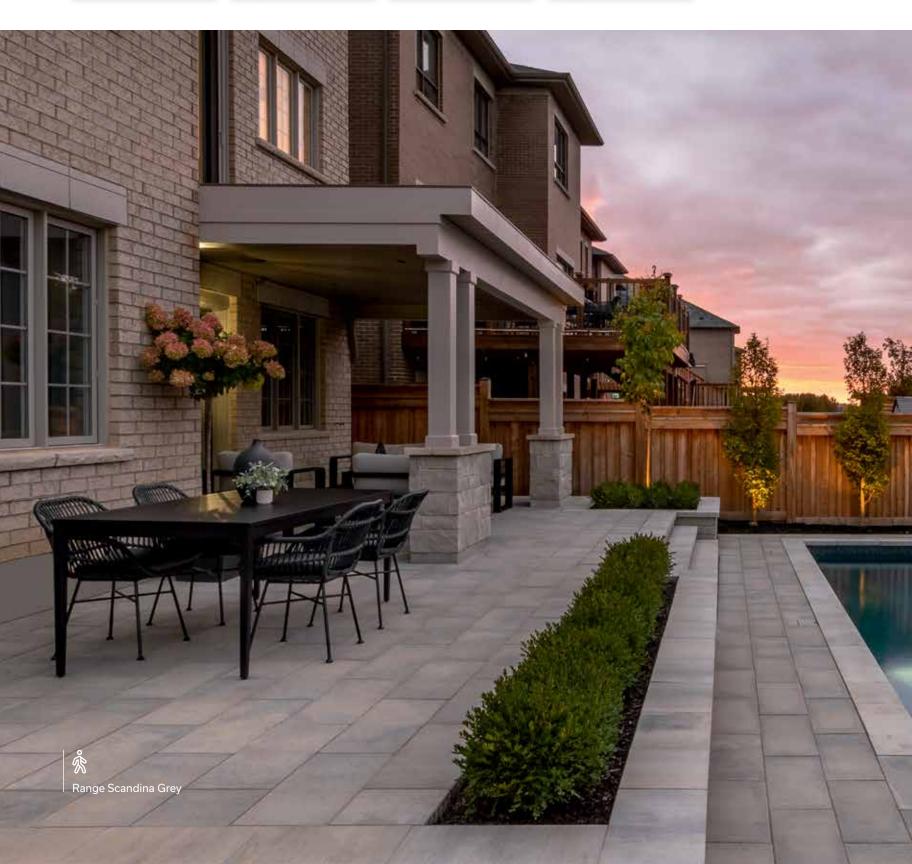








60 x 300 x 700 mm 2 3/8 x 11 13/16 x 27 9/16 in.



City Slab



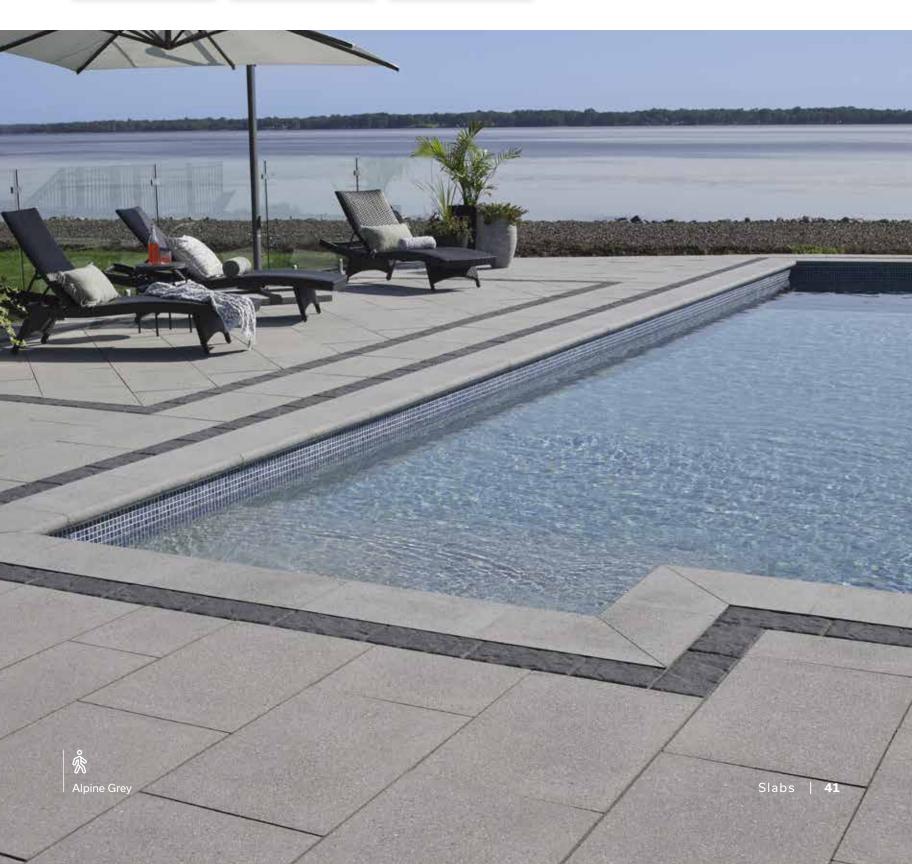








60 x 500 x 750 mm 2 3/8 x 19 11/16 x 29 1/2 in.



Esbelto Slab



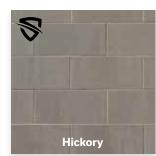
















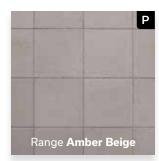


60 x 305 x 610 mm 2 3/8 x 12 x 24 in.



Melville 24 x 24 Slab



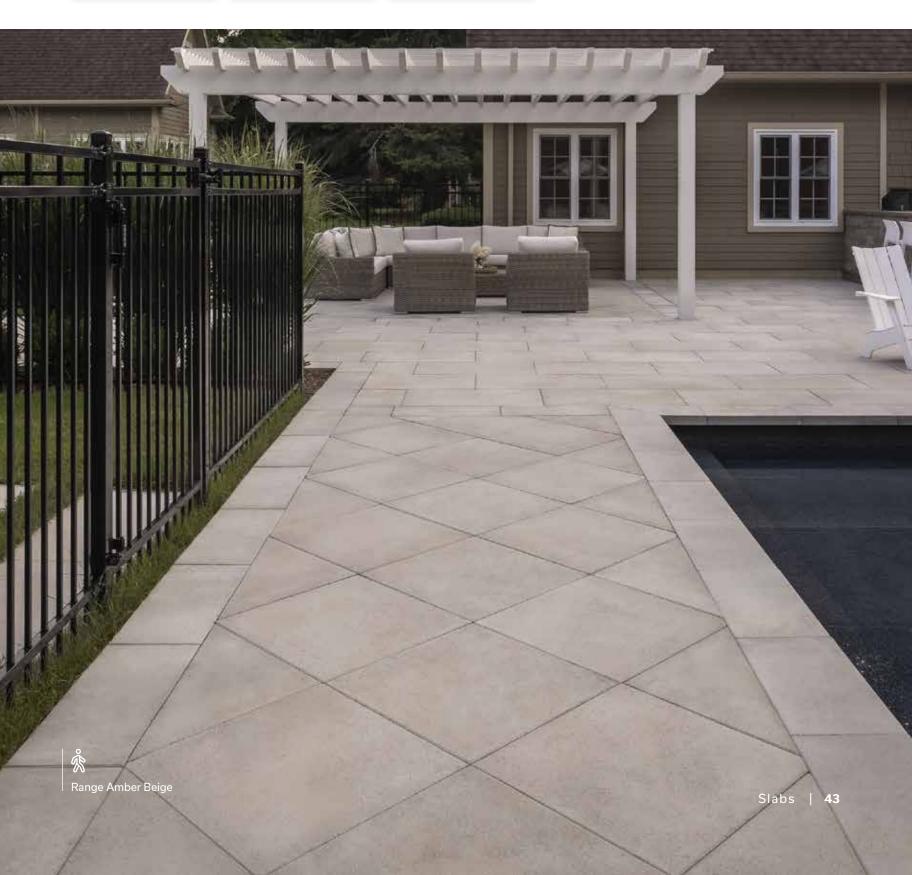








60 x 610 x 610 mm 2 3/8 x 24 x 24 in.



Melville 60 Slab







































60 x 380 x 380 mm 2 3/8 x 15 x 15 in.



Unit C 60 x 380 x 570 mm 2 3/8 x 15 x 22 7/16 in.



Small Rectangle (sold separately) 60 x 190 x 380 mm 2 3/8 x 7 1/2 x 15 in.

Mega Melville Slab







Metrik Slab

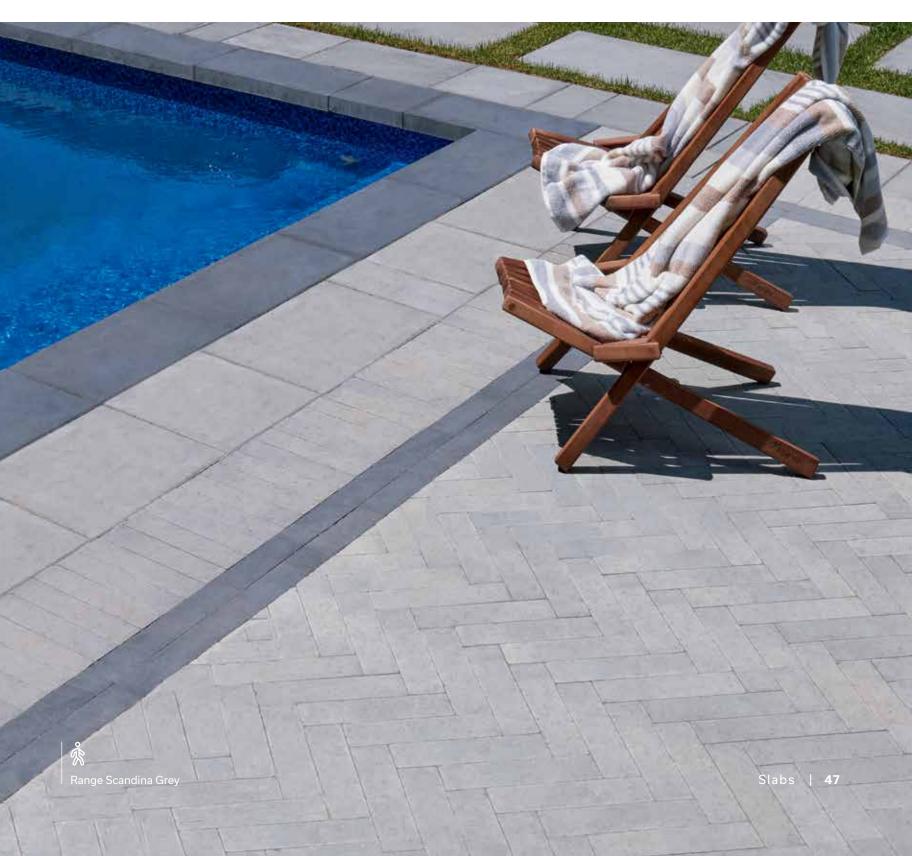








60 x 70 x 280 mm 2 3/8 x 2 3/4 x 11 in.



Mondrian Plus 60 Slab







Range Norvick Grey







Unit A 60 x 165 x 330 mm 2 3/8 x 6 1/2 x 13 in.



Unit B 60 x 330 x 330 mm 2 3/8 x 13 x 13 in.



Unit C 60 x 330 x 495 mm 2 3/8 x 13 x 19 1/2 in.



Small Rectangle (sold separately) $60 \times 165 \times 330$ mm $2 3/8 \times 6 1/2 \times 13$ in.





Rockland Black is only available in Mondrian Plus 60 Small Rectangle Paver.



Rosebel Slab











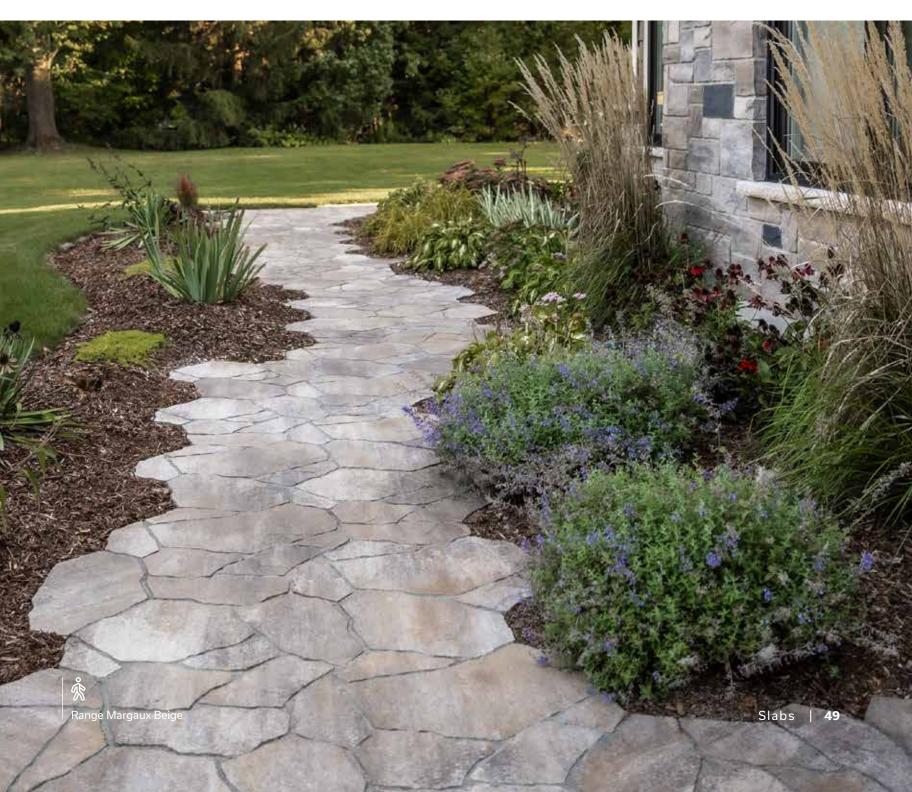




Unit A60 x 389 x 560 mm
2 3/8 x 15 5/16 x 22 in.



Unit B60 x 389 x 756 mm
2 3/8 x 15 5/16 x 29 3/4 in.



Vertex Slab





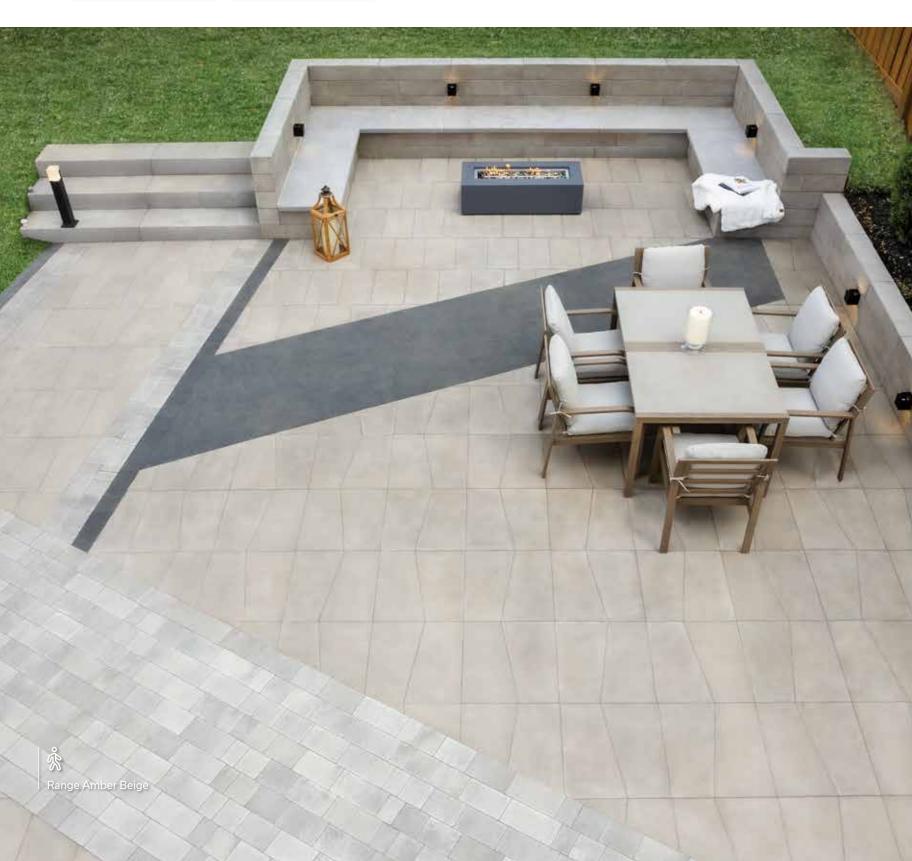




Unit A 60 x 200 and 302 x 610 mm 2 3/8 x 7 7/8 and 11 7/8 x 24 in.



Unit B 60 x 200 and 302 x 610 mm 2 3/8 x 7 7/8 and 11 7/8 x 24 in.



Wilfrid Slab











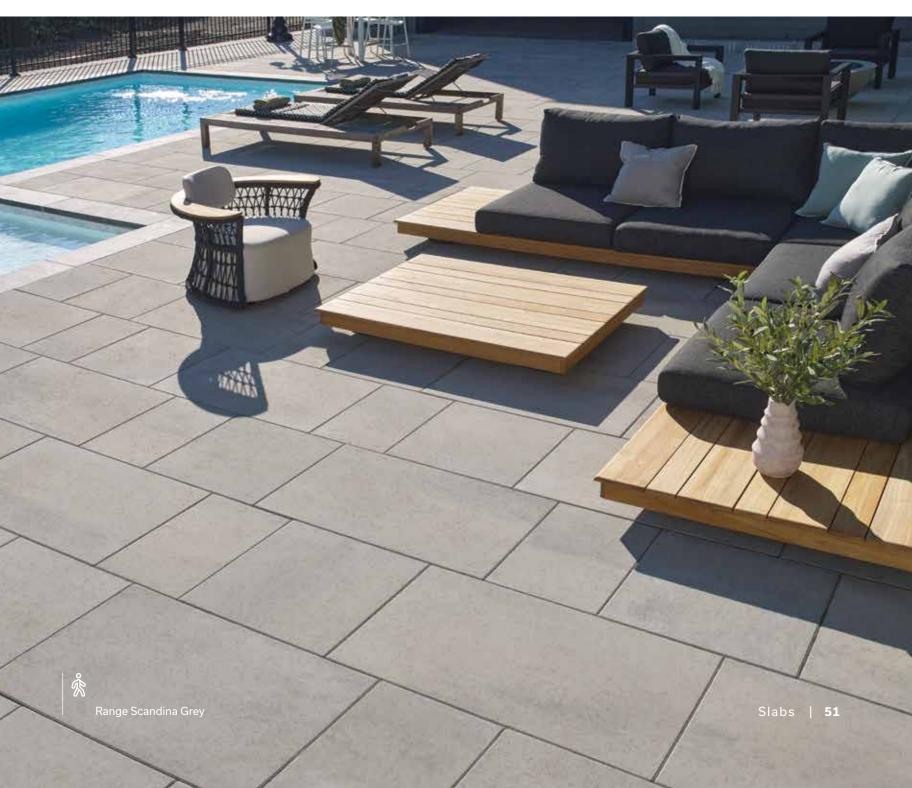
Unit A60 x 570 x 380 mm
2 3/8 x 22 7/16 x 15 in.



Unit B 60 x 570 x 570 mm 2 3/8 x 22 7/16 x 22 7/16 in.



Unit C 60 x 570 x 950 mm 2 3/8 x 22 7/16 x 37 3/8 in.







Brooklyn TrueColor Paver



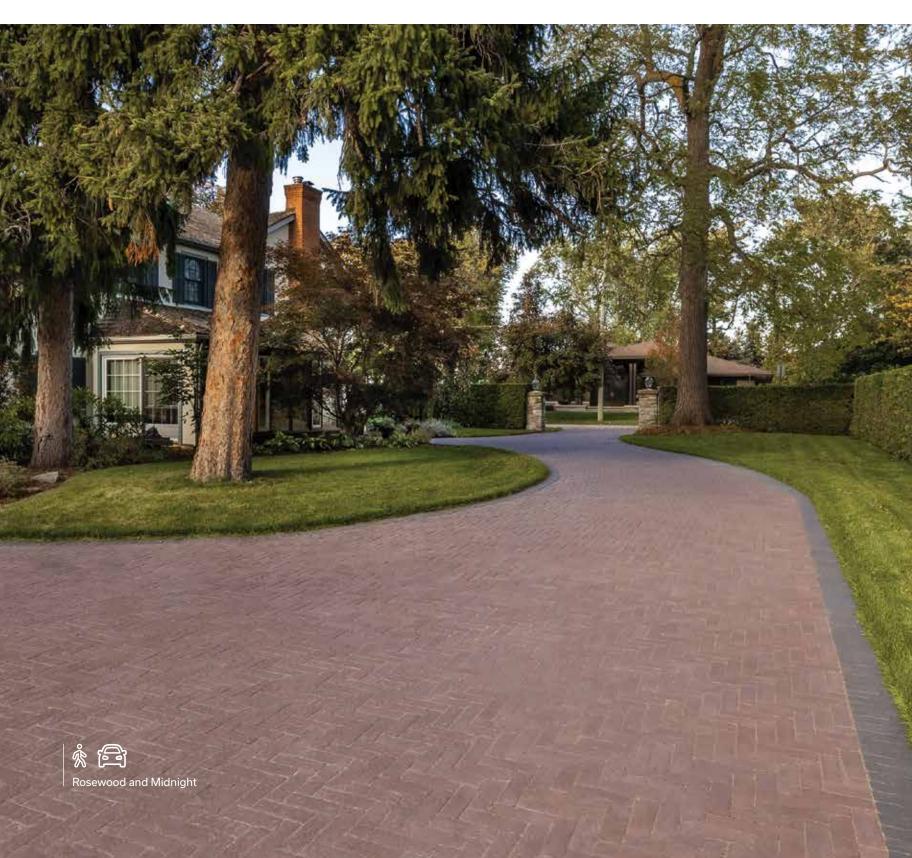












Capio Paver

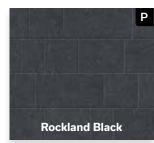














Unit A 60 x 152 x 102 mm 2 3/8 x 6 x 4 in.



Unit B 60 x 152 x 152 mm 2 3/8 x 6 x 6 in.



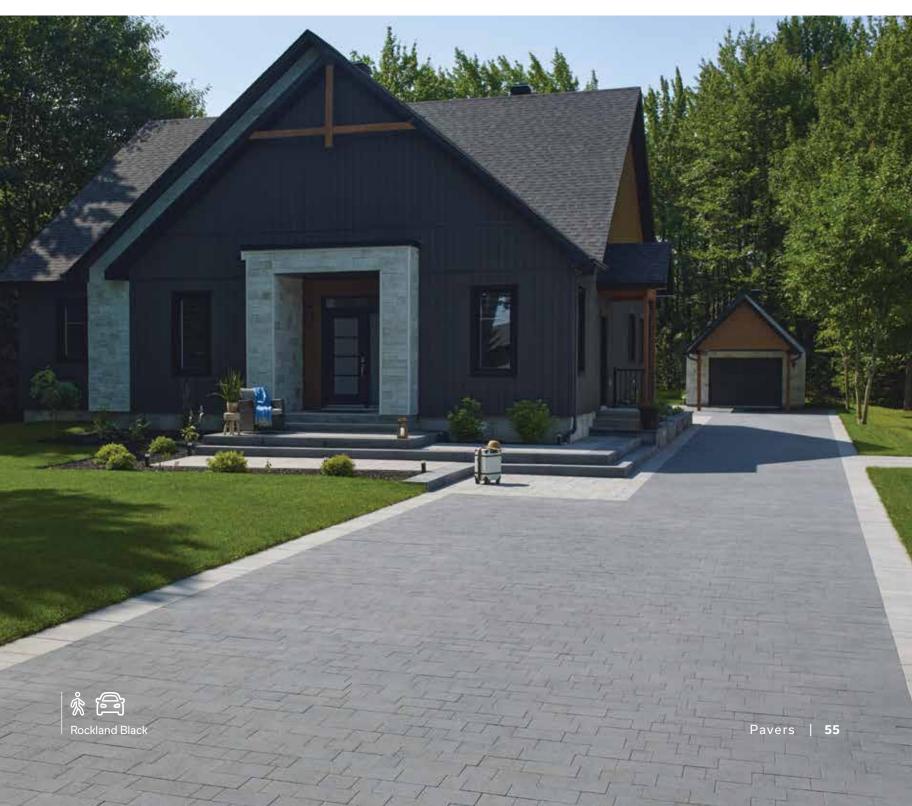
Unit C 60 x 152 x 203 mm 2 3/8 x 6 x 8 in.



Unit D 60 x 152 x 254 mm 2 3/8 x 6 x 10 in.

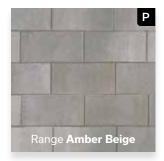


Unit E 60 x 152 x 305 mm 2 3/8 x 6 x 12 in.



Cassara Large Rectangle Paver



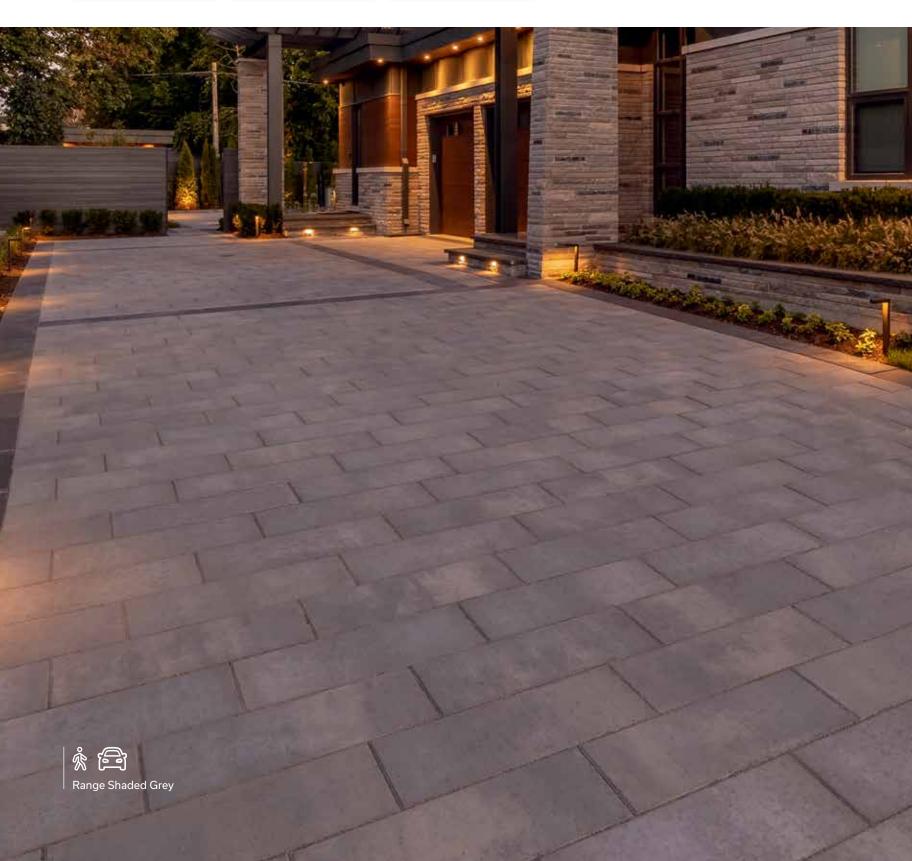






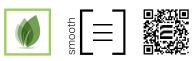


100 x 300 x 700 mm 4 x 11 13/16 x 27 9/16 in.



Cassara Verde Paver



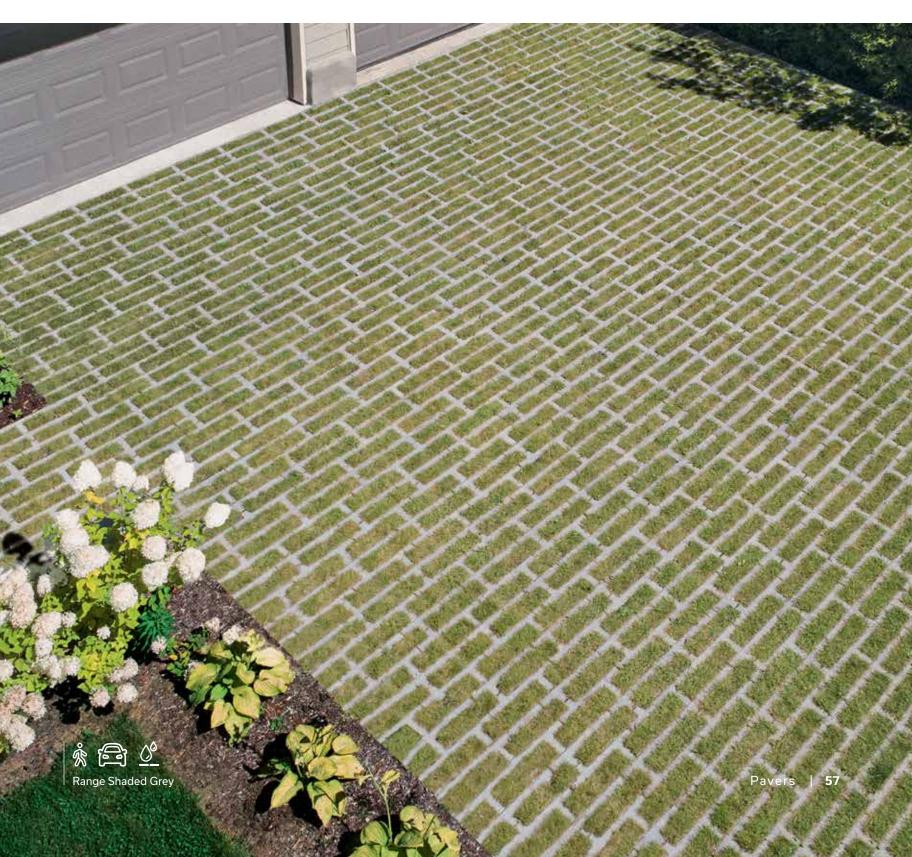








80 x 300 x 450 mm 3 1/8 x 11 13/16 x 17 3/4 in.



Esbelto DuraFusion Paver









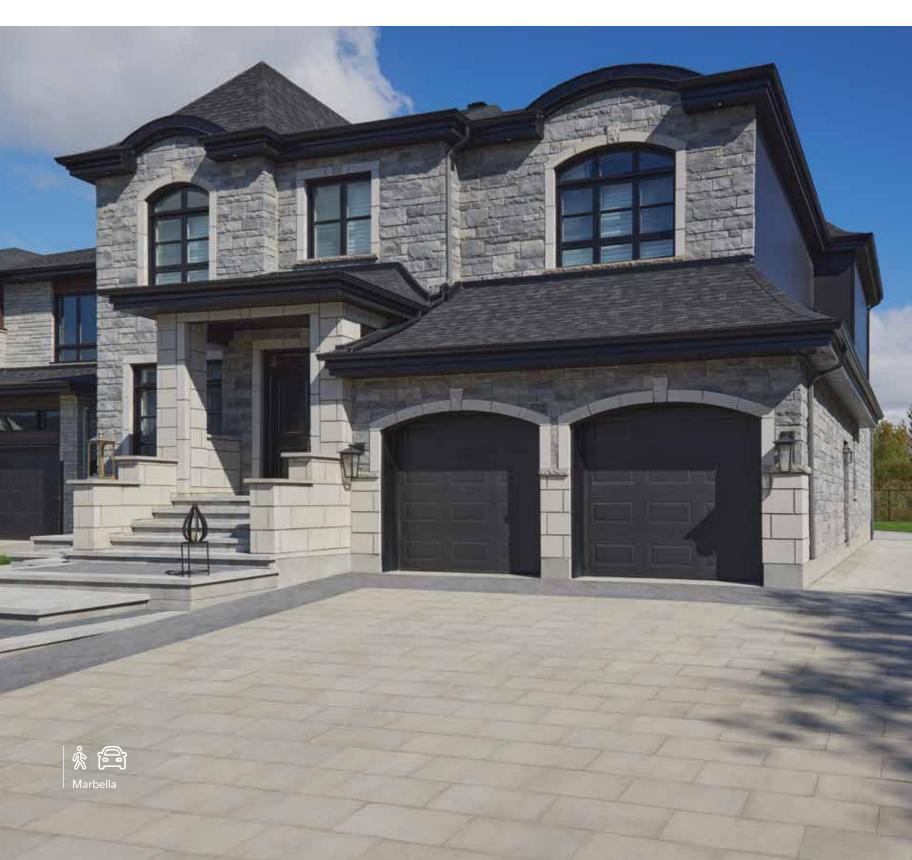








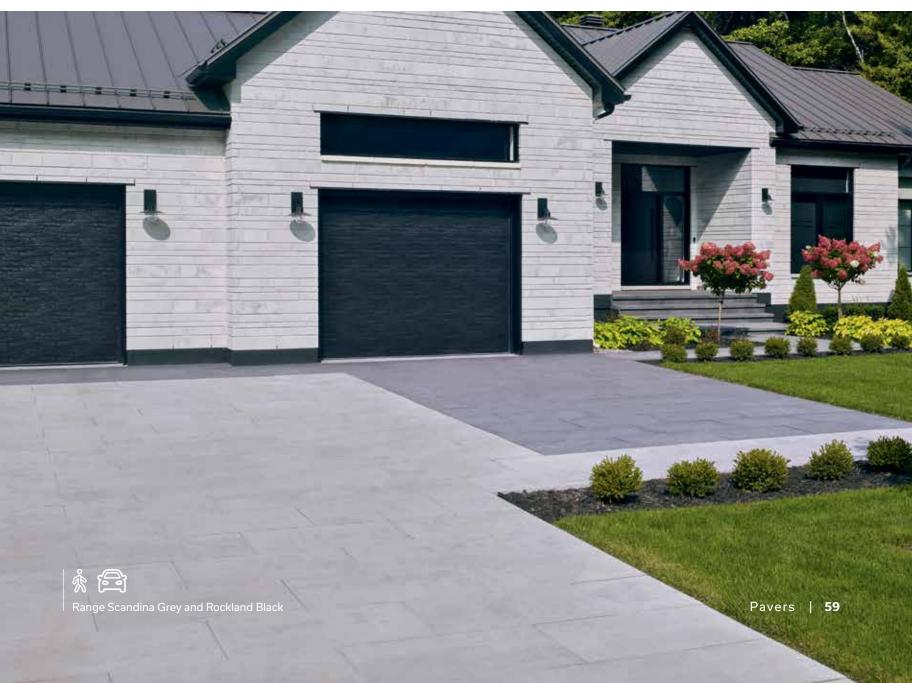
80 x 305 x 610 mm 3 1/8 x 12 x 24 in.



Mega Melville Paver







Melville 80 Paver













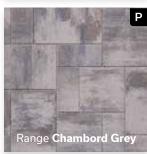




















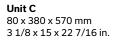






80 x 380 x 380 mm 3 1/8 x 15 x 15 in.







Small Rectangle (sold separately) 80 x 190 x 380 mm 3 1/8 x 7 1/2 x 15 in.

Melville 80 Small Rectangle Paver is only available in range Amber Beige, range Scandina Grey, range Shaded Grey and Rockland Black.

Melville Plank Paver









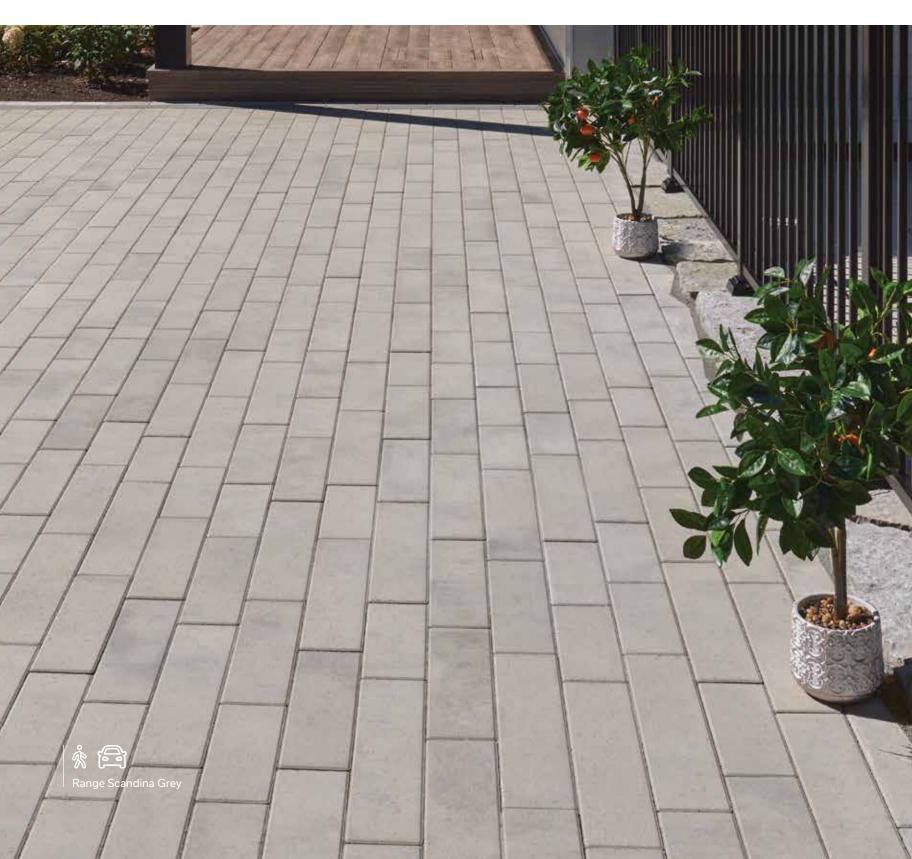




SLIM - A, B and C Units 80 x 127 x 300 - 400 - 500 mm 3 1/8 x 5 x 11 13/16 - 15 3/4 - 19 11/16 in.



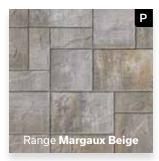
LARGE - A, B and C Units 80 x 190 x 300 - 400 - 500 mm 3 1/8 x 7 1/2 x 11 13/16 - 15 3/4 - 19 11/16 in.



Mondrian Plus 80 Paver







Range Norvick Grey







80 x 165 x 330 mm 3 1/8 x 6 1/2 x 13 in.



Unit B 80 x 330 x 330 mm 3 1/8 x 13 x 13 in.



Unit C 80 x 330 x 495 mm 3 1/8 x 13 x 19 1/2 in.



Small Rectangle (sold separately) 80 x 165 x 330 mm 3 1/8 x 6 1/2 x 13 in.



Range **Newport Grey**



Rockland Black is only available in Mondrian Plus 80 Small Rectangle Paver.



Paleo Plus Paver















A and B units

A: 60 x 150 x 130 mm 2 3/8 x 5 7/8 x 5 1/8 in. **B**: 60 x 150 x 150 mm 2 3/8 x 5 7/8 x 5 7/8 in.





textured ()

C and D units

C:60 x 150 x 170 mm 2 3/8 x 5 7/8 x 6 11/16 in.

D:60 x 150 x 180 mm 2 3/8 x 5 7/8 x 7 3/8 in.













60 x 100 x 200 mm 2 3/8 x 3 15/16 x 7 7/8 in.



Unit B 60 x 200 x 200 mm $23/8 \times 77/8 \times 77/8$ in.



60 x 200 x 300 mm 2 3/8 x 7 7/8 x 11 13/16 in.

Vendome 60 and 80 Paver















Unit A - 60 mm 60 x 130 x 197 mm 2 3/8 x 5 1/8 x 7 3/4 in.



Unit B - 60 mm 60 x 130 x 262 mm 2 3/8 x 5 1/8 x 10 5/16 in.



Unit C - 60 mm 60 x 130 x 327 mm 2 3/8 x 5 1/8 x 12 7/8 in.



Unit A - 80 mm 80 x 130 x 197 mm 3 1/8 x 5 1/8 x 7 3/4 in.



Unit B - 80 mm 80 x 130 x 262 mm 3 1/8 x 5 1/8 x 10 5/16 in.

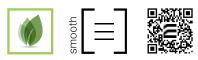


Unit C - 80 mm 80 x 130 x 327 mm 3 1/8 x 5 1/8 x 12 7/8 in.

Vendome 60 Paver is not vehicular.



Virage Paver









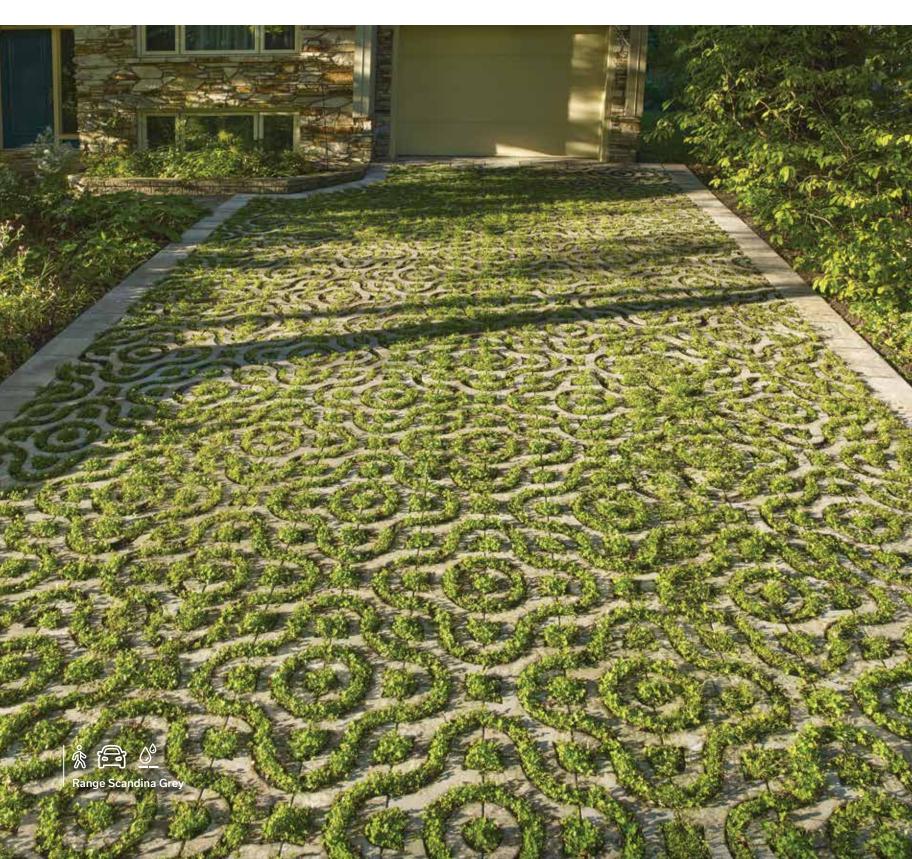


80 x 300 x 300 mm 3 1/8 x 11 7/8 x 11 7/8 in.



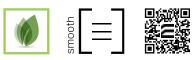


For more laying patterns, see our Installation Guide



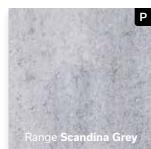
Zen Paver





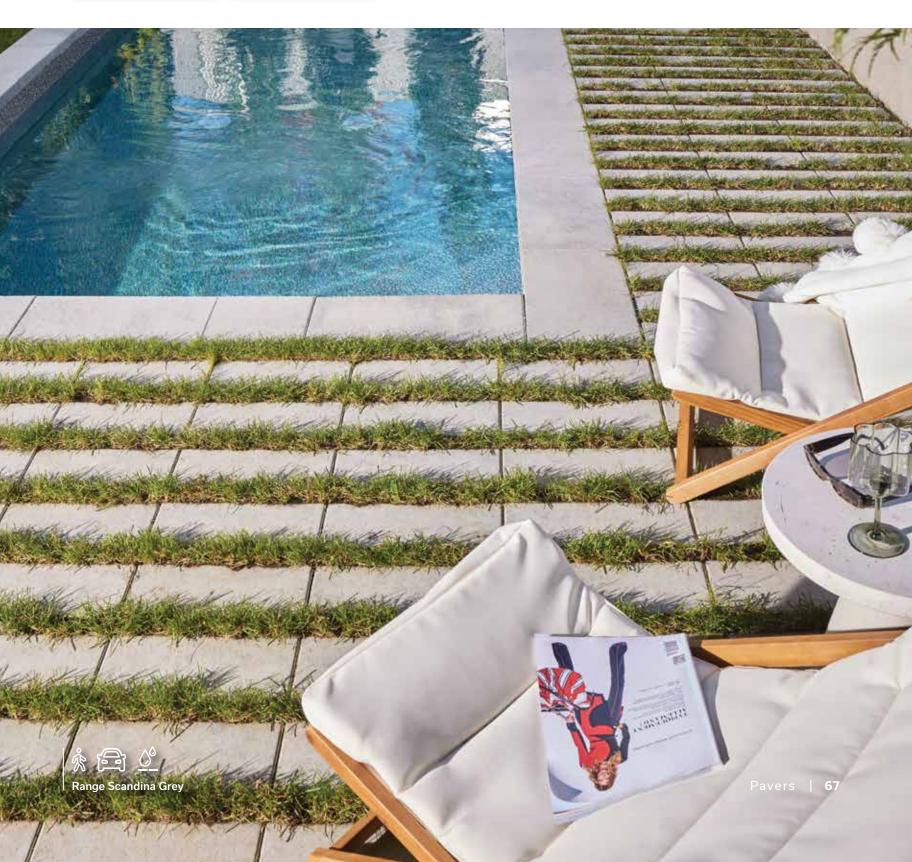








80 x 190 x 380 mm 3 1/8 x 7 1/2 x 15 in.







Celtik Wall



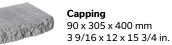








Units 90 x 225 x 175 - 265 - 345 - 435 mm 3 9/16 x 8 7/8 x 6 7/8 - 10 7/16 - 13 9/16 - 17 1/8 in.





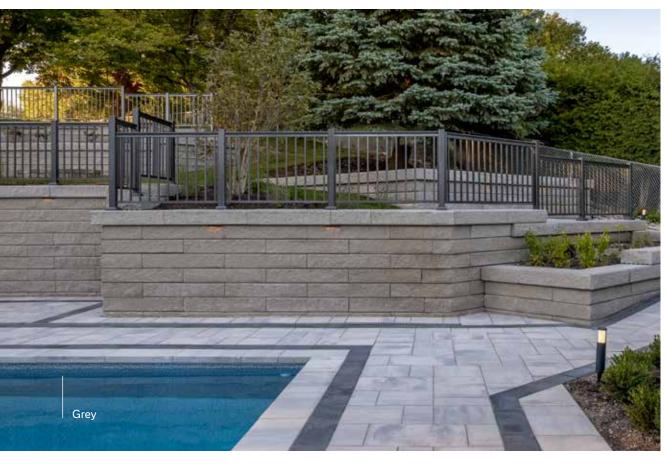
Step 90 x 385 x 400 mm 3 9/16 x 15 x 15 3/4 in.



Grande Wall

















375 Standard 200 x 375 x 1000 mm 7 7/8 x 14 3/4 x 39 3/8 in.



750 Standard 200 x 750 x 1000 mm 7 7/8 x 29 1/2 x 39 3/8 in.



1125 Standard 200 x 1125 x 1000 mm 7 7/8 x 44 5/16 x 39 3/8 in.



438 Capping 200 x 438 x 1000 mm 7 7/8 x 17 1/4 x 39 3/8 in.



Corner Unit 200 x 500 x 1000 mm $77/8 \times 1911/16 \times 393/8$ in.







Walls | **71**

Lafitt Tandem Wall



















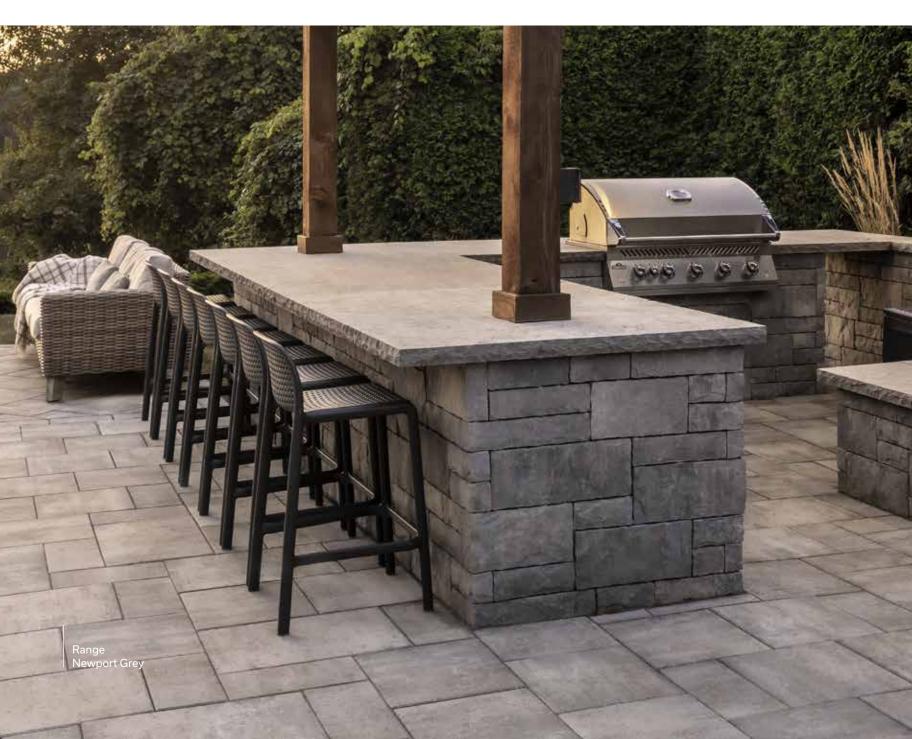






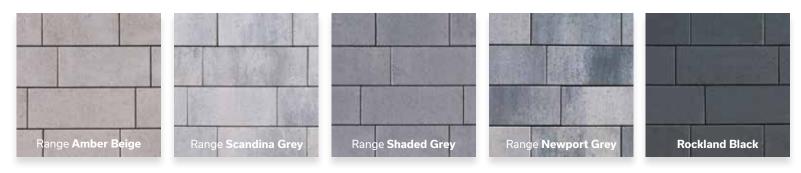
90 - A, B, C and D Units 90 x 67 x 201 - 268 - 335 - 402 mm 3 9/16 x 2 5/8 x 7 7/8 - 10 1/2 - 13 3/16 - 15 13/16 in.

180 - E, F and G Units 180 x 67 x 335 - 402 - 469 mm 7 x 2 5/8 x 13 3/16 - 15 13/16 - 18 1/2 in.



Melville Tandem Wall



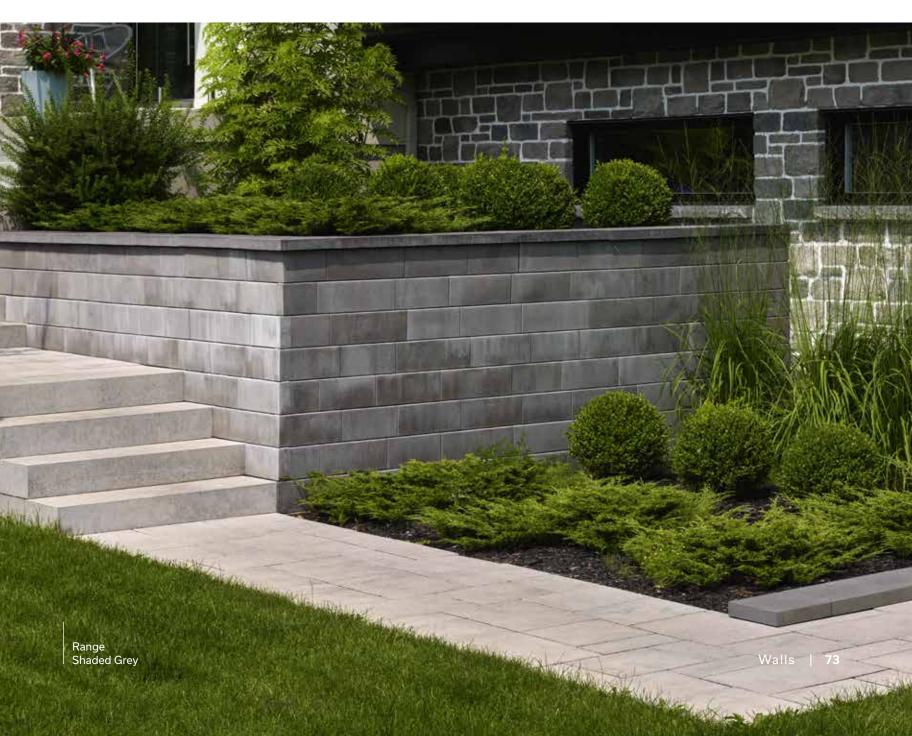




90 - A, B, C and D Units 90 x 67 x 201 - 268 - 335 - 402 mm 3 9/16 x 2 5/8 x 7 7/8 - 10 1/2 - 13 3/16 - 15 13/16 in.



180 - E, F and G Units 180 x 67 x 335 - 402 - 469 mm 7 x 2 5/8 x 13 3/16 - 15 13/16 - 18 1/2 in.



Orion Wall

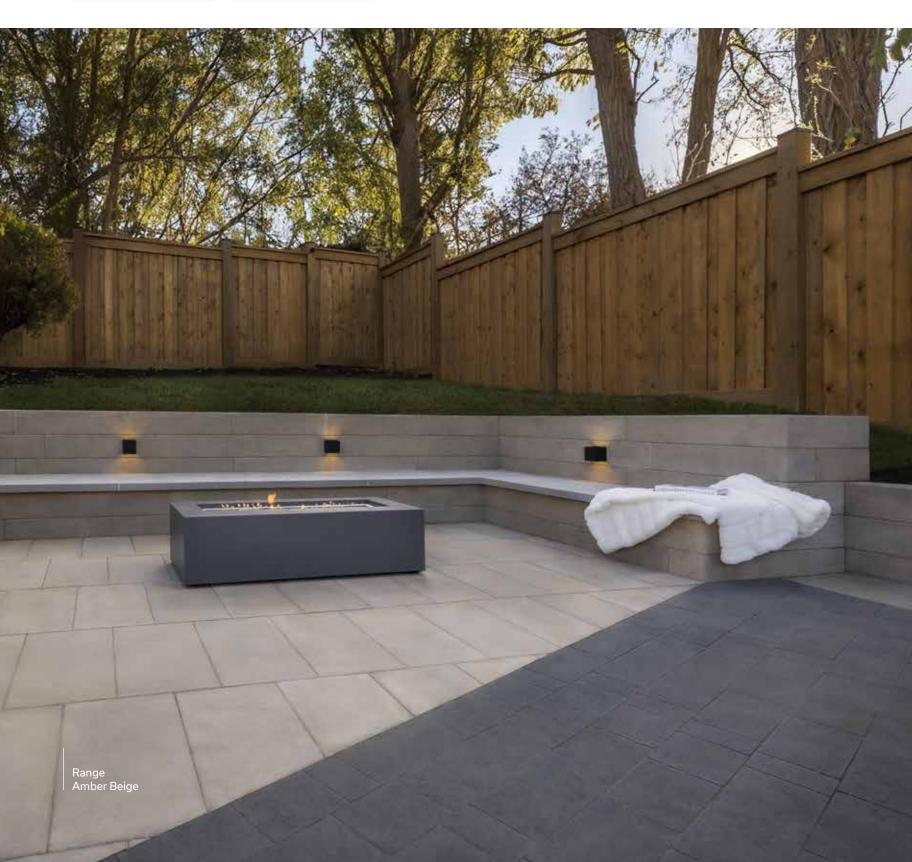








180 x 203 x 813 mm 7 x 8 x 32 in.



Urbano Wall













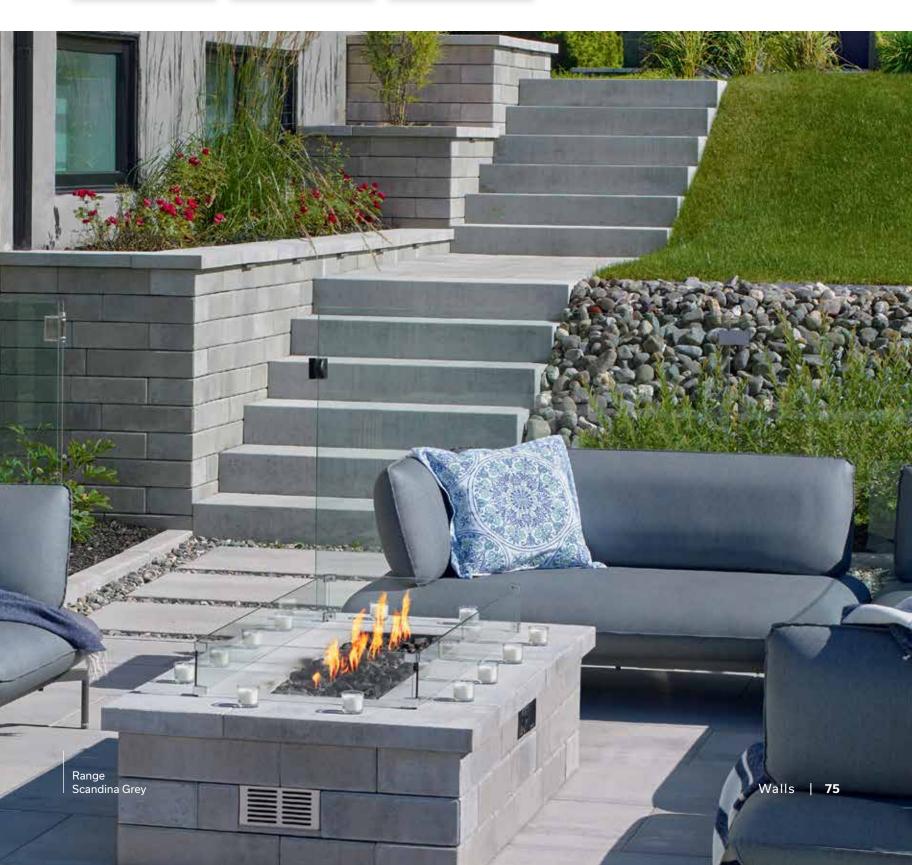
Unit A 120 x 201 x 335 mm 4 3/4 x 7 15/16 x 13 3/16 in.



Unit B 120 x 201 x 402 mm 4 3/4 x 7 15/16 x 15 3/16 in.

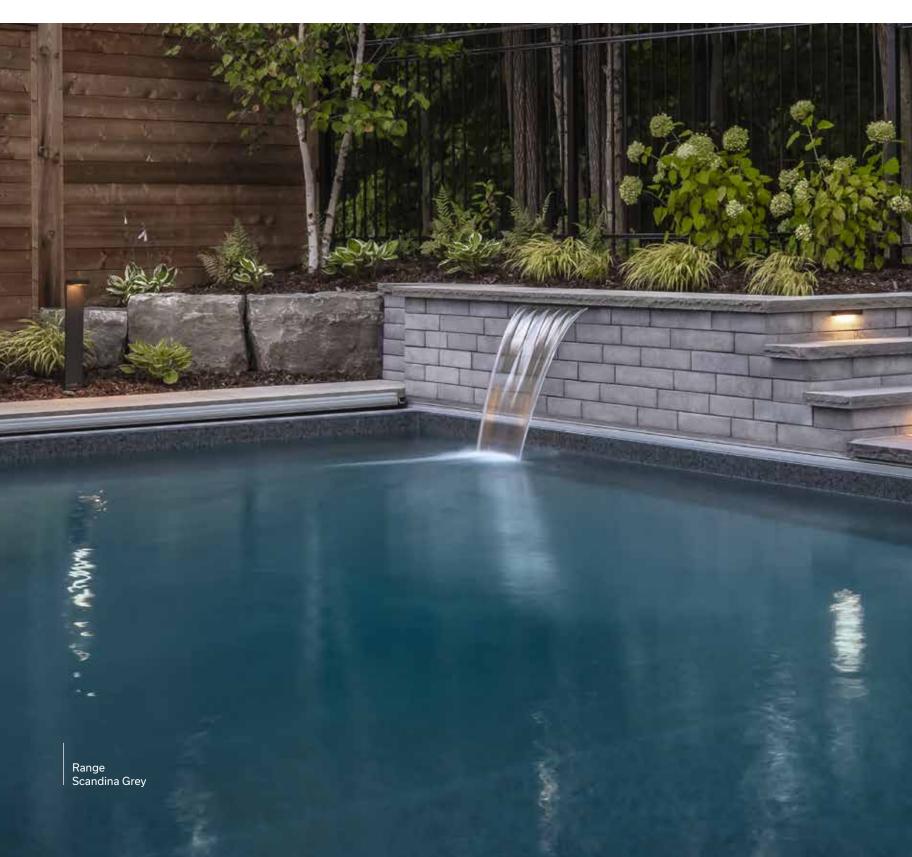


Unit C 120 x 201 x 469 mm 4 3/4 x 7 15/16 x 18 1/2 in.



Vario Wall













90 - Unit A 90 x 238 x 317.5 mm 3 9/16 x 9 3/8 x 12 1/2 in.



180 - Unit A 180 x 238 x 317.5 mm 7 x 9 3/8 x 12 1/2 in.



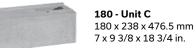
90 - Unit B 90 x 238 x 397 mm 3 9/16 x 9 3/8 x 15 5/8 in.

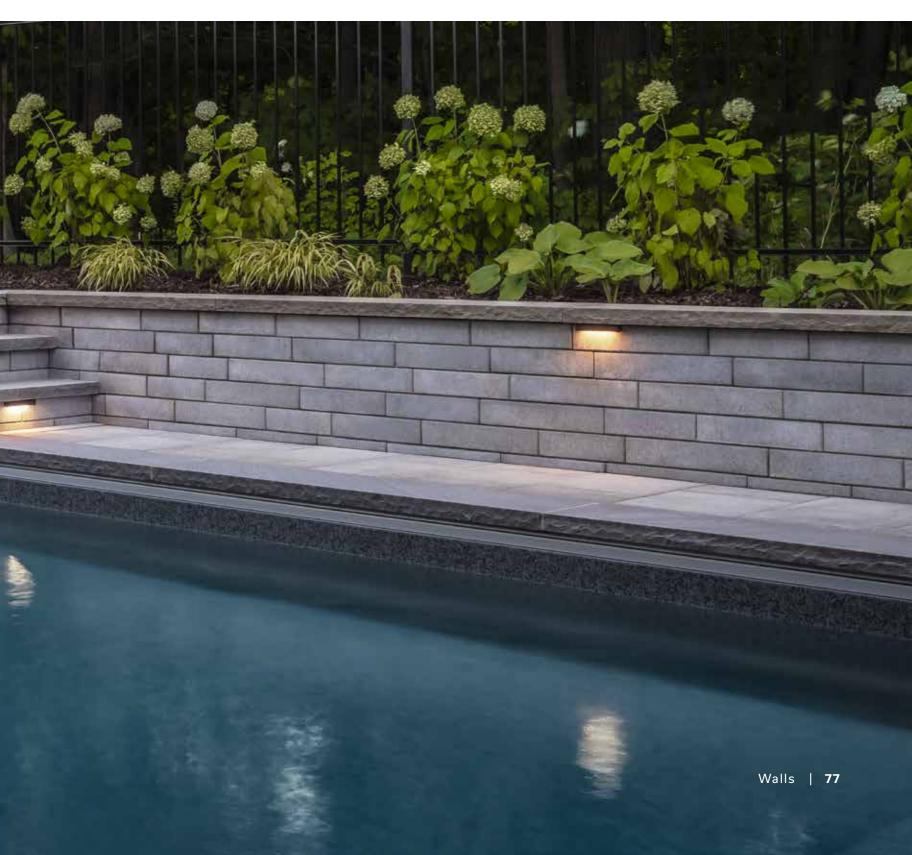


180 - Unit B 180 x 238 x 397 mm 7 x 9 3/8 x 15 5/8 in.



90 - Unit C 90 x 238 x 476.5 mm 3 9/16 x 9 3/8 x 18 3/4 in.









Lafitt Plus Capping







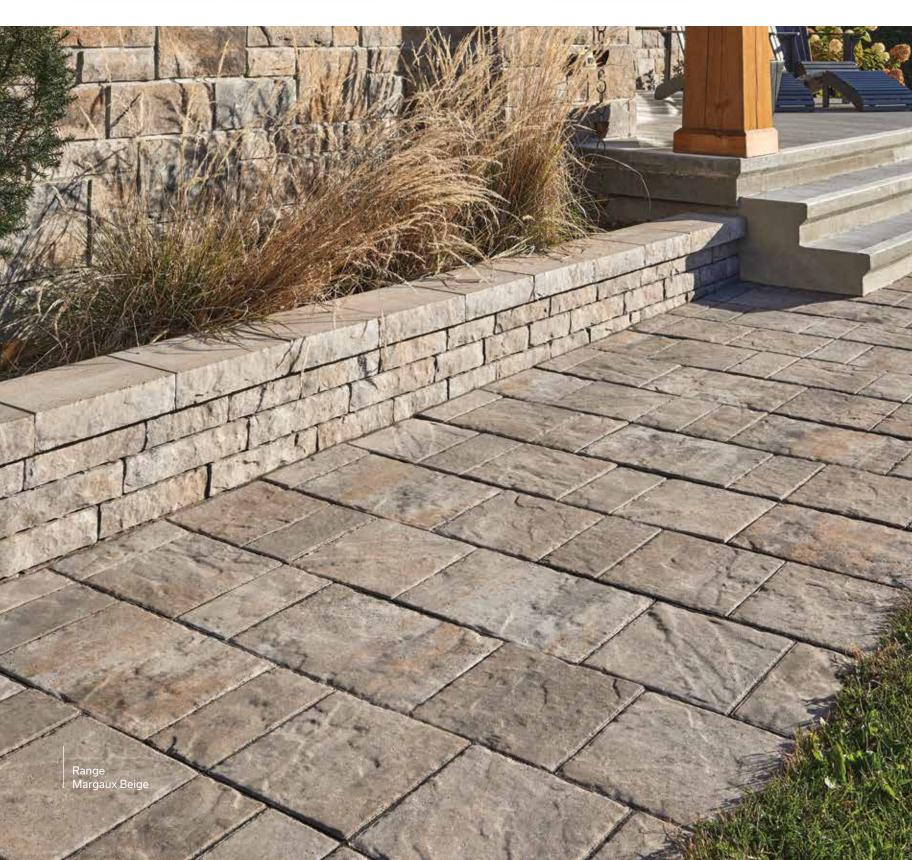








90 x 305 x 400 mm 3 9/16 x 12 x 15 3/4 in.



Lafitt Plus Step







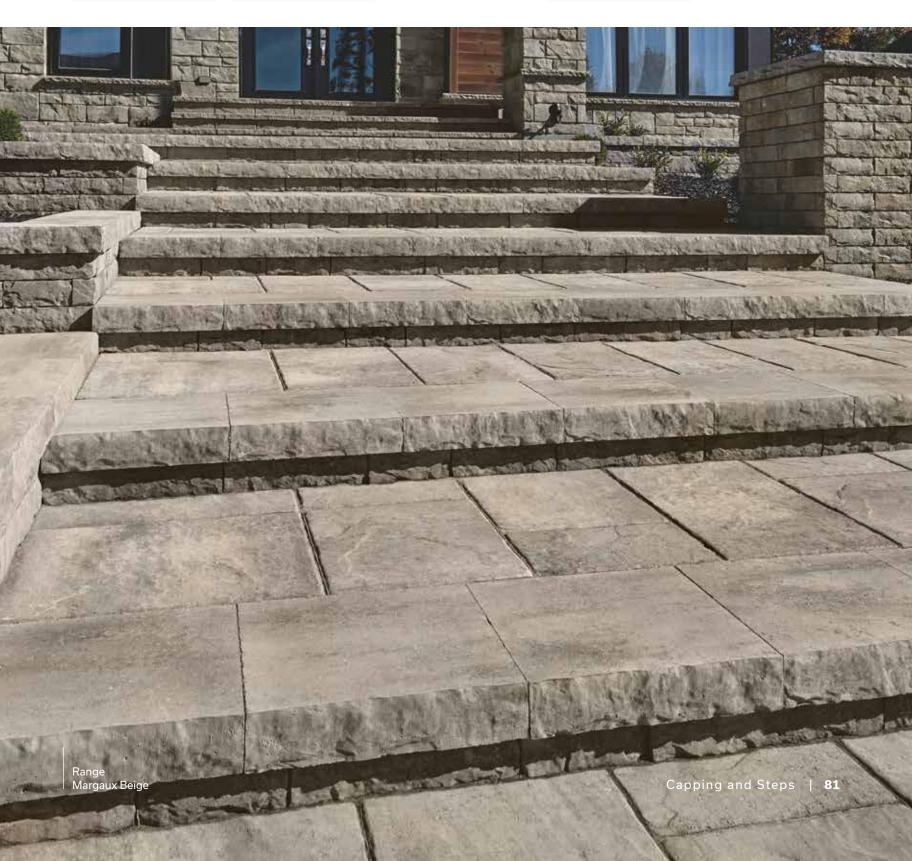








90 x 400 x 400 mm 3 9/16 x 15 3/4 x 15 3/4 in.

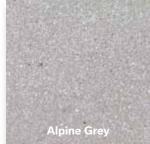


Laguna Capping













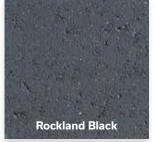








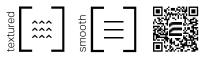






60 x 150 x 300 mm 2 3/8 x 5 15/16 x 11 13/16 in.

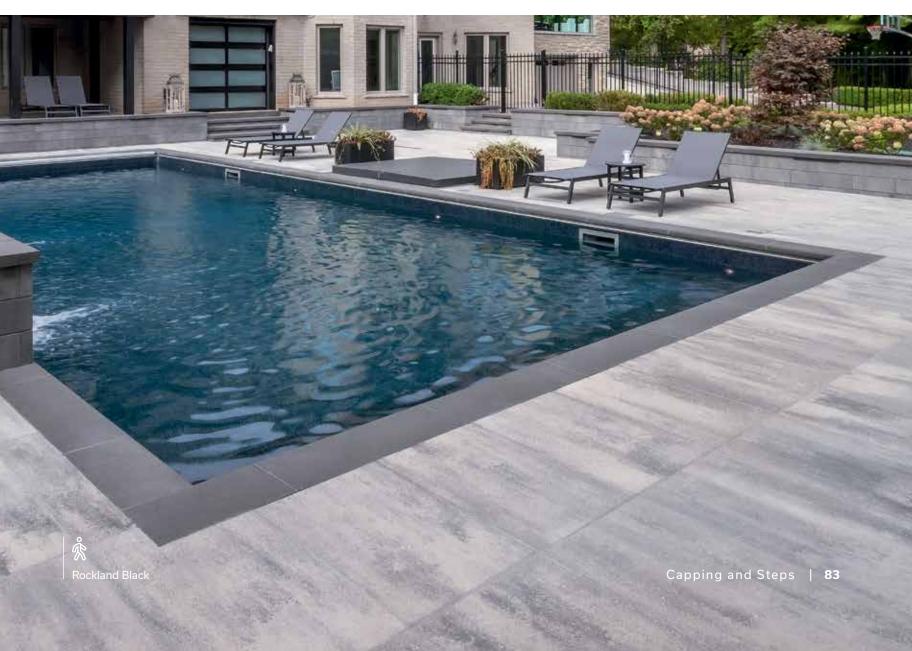
Leno Capping











Melville Plus 60 and 90 Capping











60 Unit 60 x 305 x 600 mm 2 3/8 x 12 x 23 5/8 in.



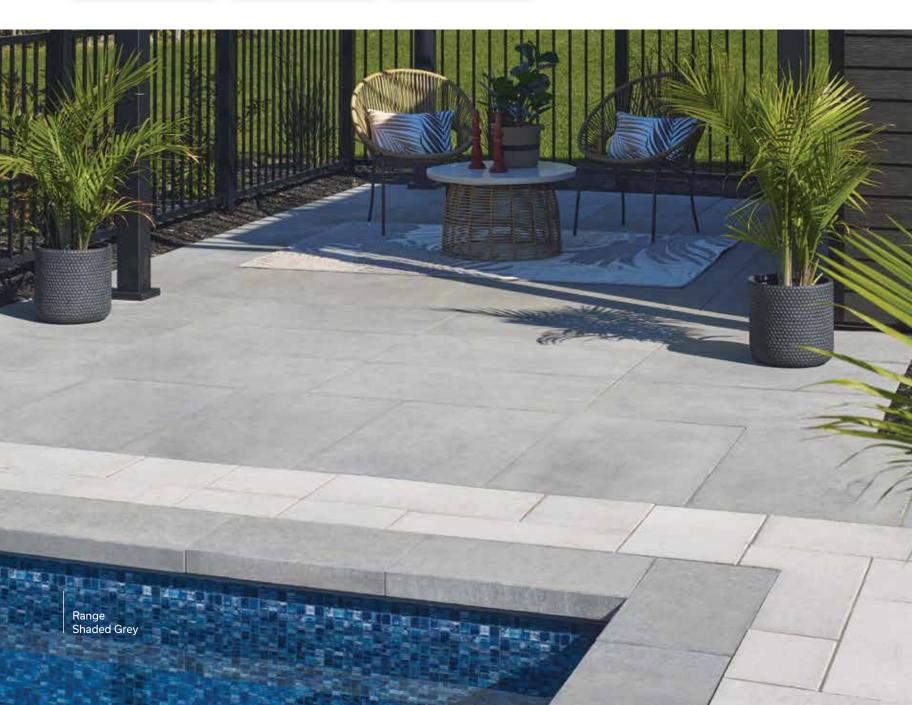
90 Unit 90 x 305 x 600 mm 3 9/16 x 12 x 23 5/8 in.







Range Margaux Beige and range Shaded Grey are only available in Melville Plus 60 Capping.



Melville Plus 60 and 90 Step











60 Unit 60 x 400 x 600 mm 2 3/8 x 15 3/4 x 23 5/8 in.



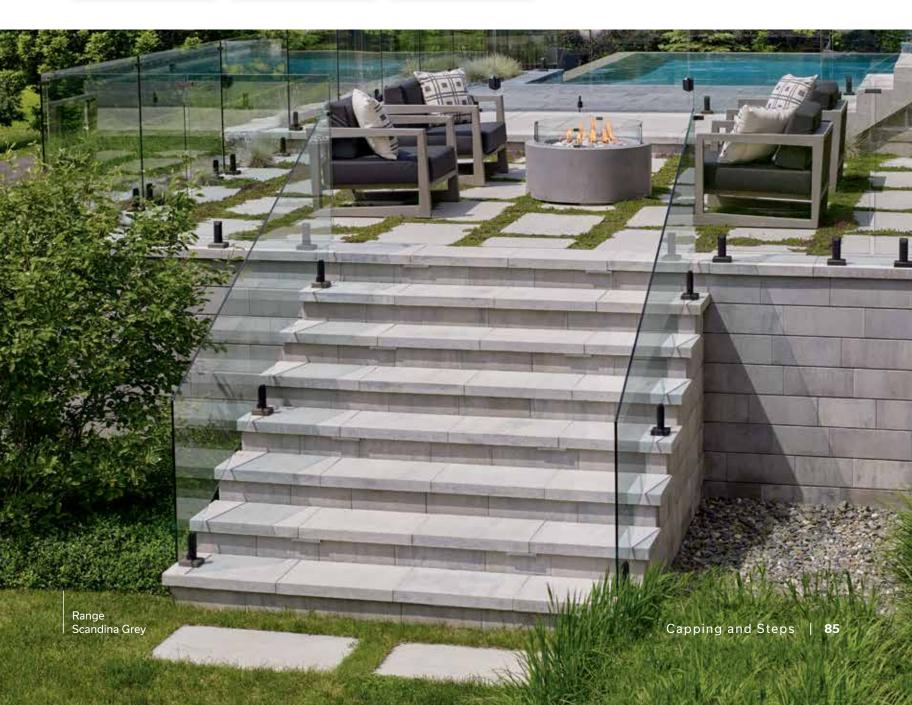
90 Unit 90 x 400 x 600 mm 3 9/16 x 15 3/4 x 23 5/8 in.







Range Margaux Beige and range Newport Grey are only available in Melville Plus 90 Step.







Mega Lafitt Plus Step





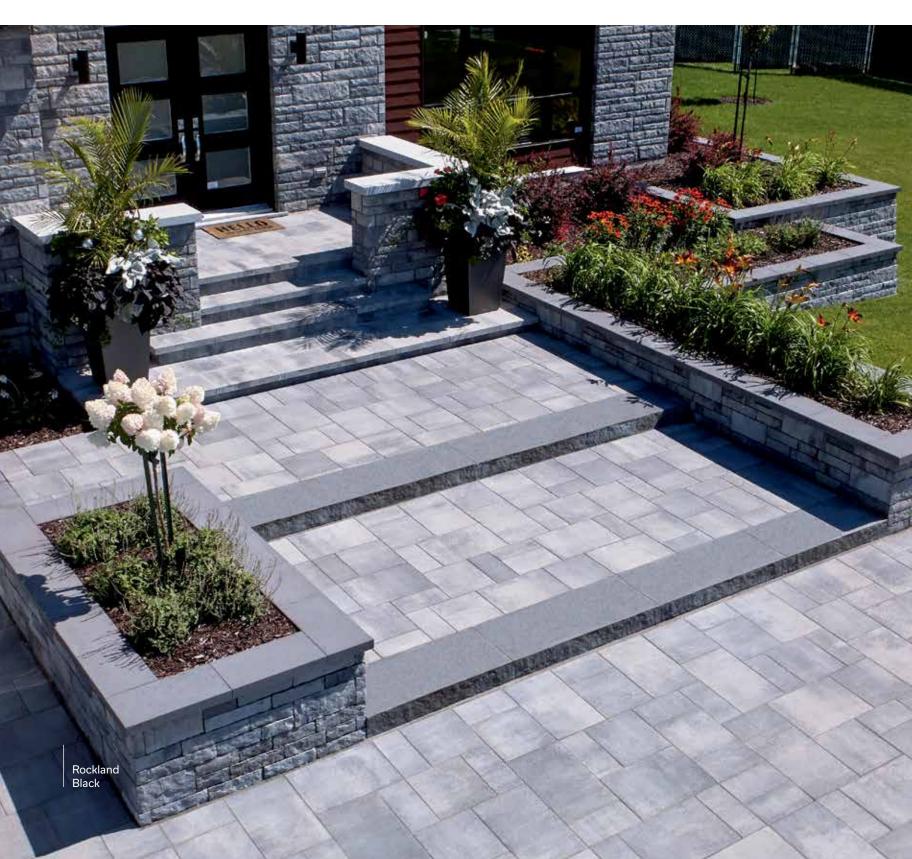






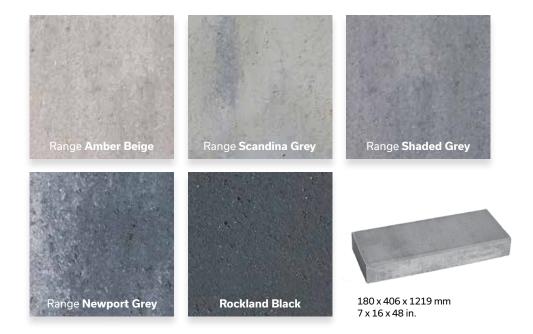


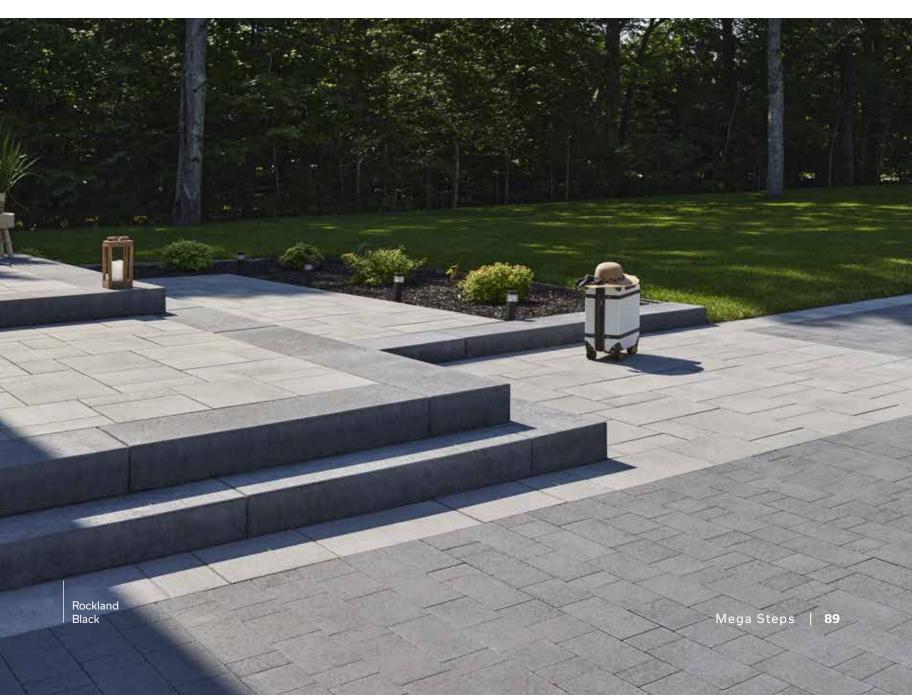
180 x 406 x 1219 mm 7 x 16 x 48 in.



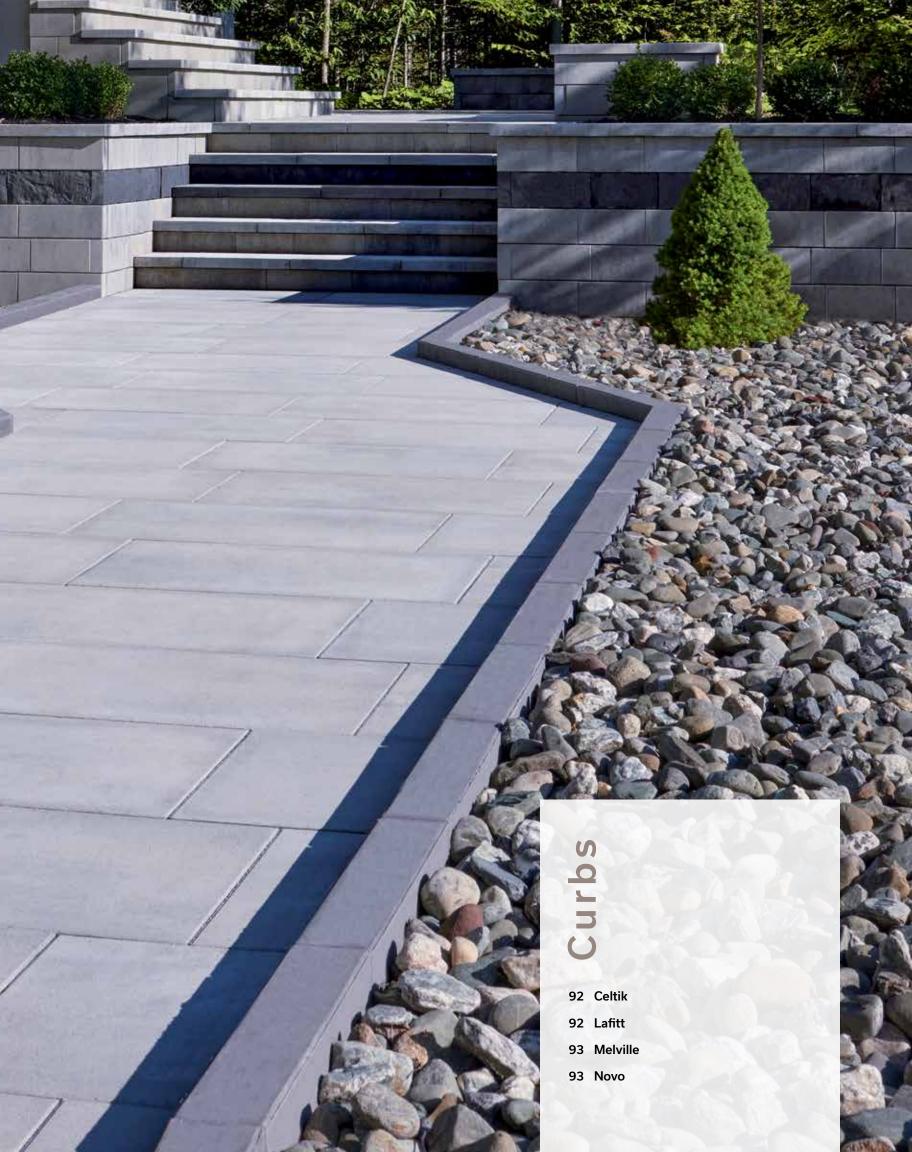
Mega Melville Plus Step











Celtik Curb











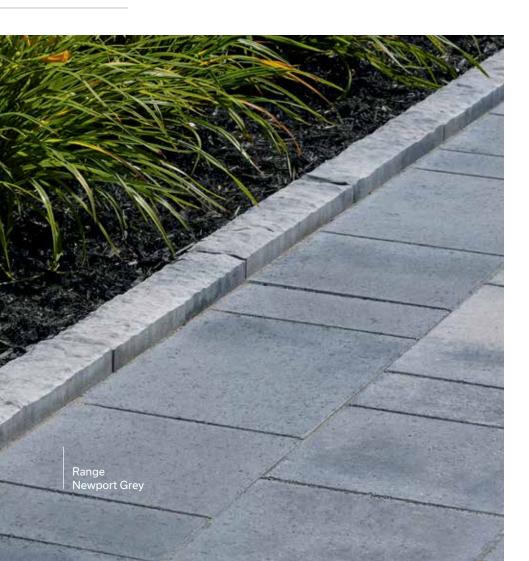


 $110 \times 90 \text{ mm x var.}$ 4 5/16 x 3 9/16 in. x var.

Lafitt Curb















125 x 115 x 600 mm 4 7/8 x 4 1/2 x 23 5/8 in.

Melville Curb













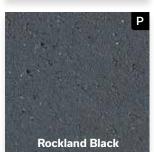


Range **Scandina Grey**



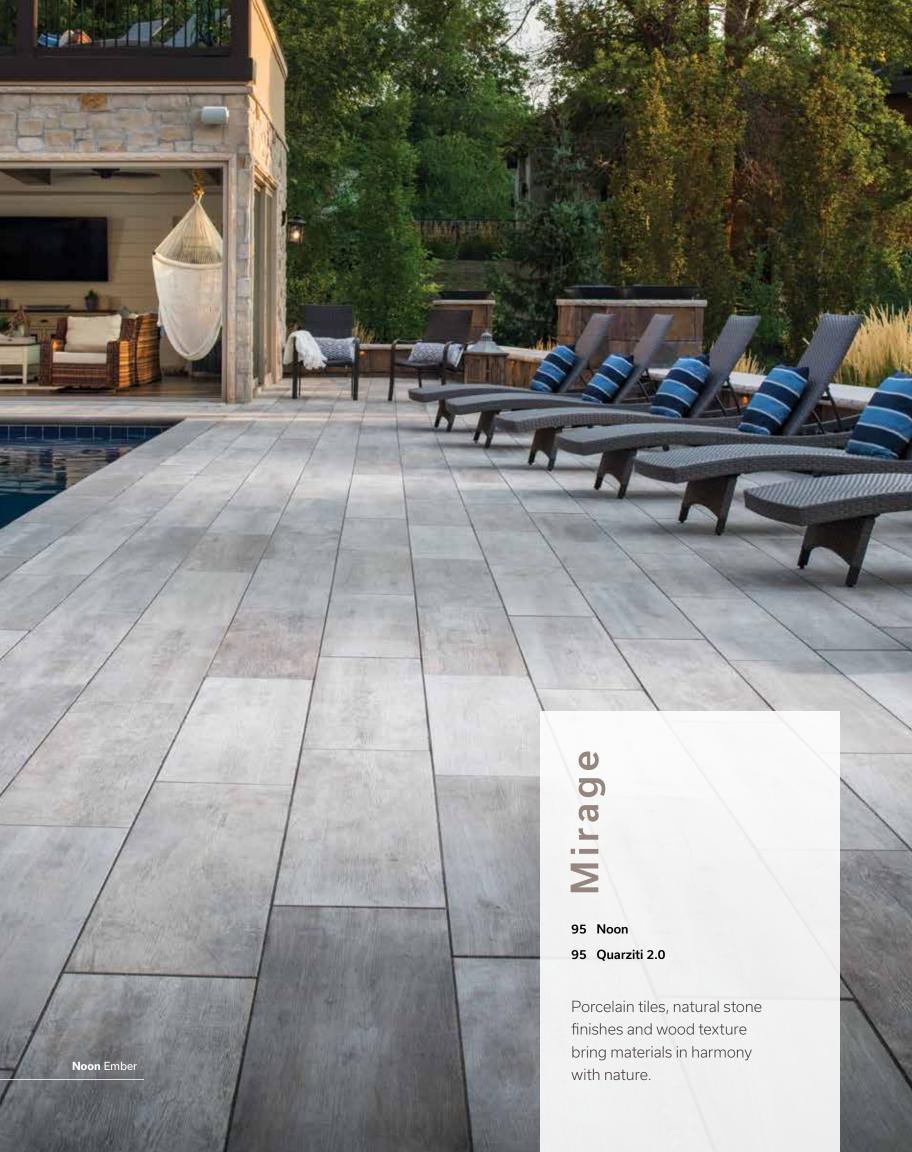








178 x 152 x 610 mm 7 x 6 x 24 in.



Noon Porcelain Tiles













20 x 300 x 1200 mm 3/4 x 11 13/16 x 47 1/4 in.





Quarziti 2.0 Porcelain Tiles











Large Rectangle (sold separately) 20 x 600 x 1200 mm 3/4 x 23 5/8 x 47 1/4 in.



Large Square (sold separately) 20 x 600 x 600 mm 3/4 x 23 5/8 x 23 5/8 in.



Pool Capping (sold separately) 20 x 330 x 600 mm 3/4 x 13 x 23 5/8 in.

Mantle is available in Large Rectangle and Pool Capping only.

Techniseal* Polymeric Sands







- Optimizing interlocking paver jointing
- Ideal for 1/16 in. (1.6 mm) to 1 in.
 (2.5 cm) wide joints
- Suitable for pedestrian and lowtraffic areas (driveways, sidewalks and terraces)

SmartSand is offered by Permacon in **Tan, Urban Grey** or **Granite**





- Optimizing jointing of concrete pavers and slabs, and porcelain tiles (only if mechanical compaction is possible)
- Appropriate for false joints
- Ideal for 1/16 in. (1.6 mm) to 2 in. (5 cm) wide joints
- Suitable for high-humidity environments, heavy-sloped and heavy traffic areas

HP NextGel is offered by Permacon in **Tan**, **Urban Grey**, **Ivory**, **Black** or **Granite**





- Optimizing jointing of concrete pavers, highly textured surfaces, large slabs and porcelain tiles
- Appropriate for false joints
- Ideal for 1/4 in. (6 mm) to 2 in. (5 cm) wide joints with up to 4 in. (10 cm) wide intersections
- Perfect alternative to mortar, stone dust and polymeric stone dust

Noco is offered by Permacon in **Desert Tan** or **Iron Grey**

















EDGEBOND

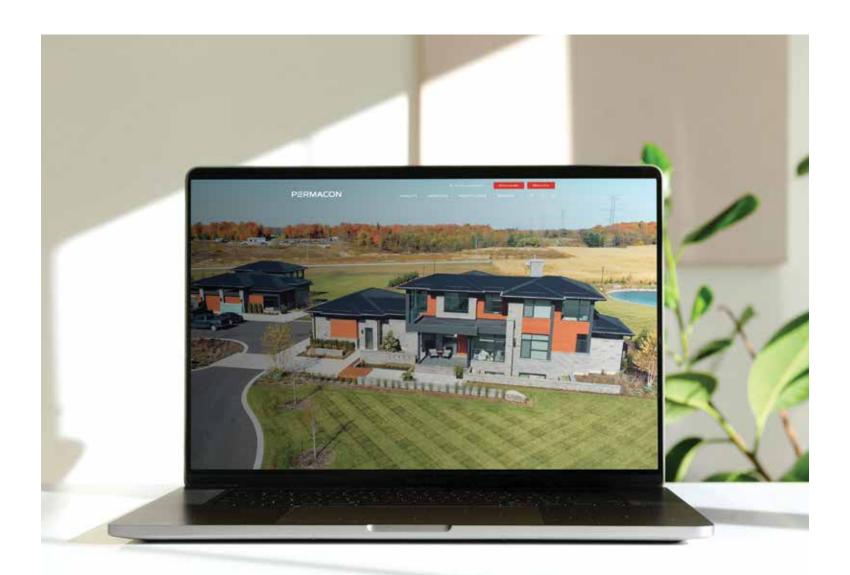
EDGE BOND™ is a fortified hardscape concrete edging powered with NextGel™— the FASTEST & EASIEST application on the market.



STORM

A multi-weather jointing compound for pavers, natural stones, permeable slabs, and outdoor porcelain.

Ideal for joint width from 1/8 to 2 in. (3 to 50 mm) with intersecting spaces up to 4 in. (100 mm).



All the tools you need to design your project





VISUALIZATION TOOL

Create, dare, change, start again... in complete freedom!





INSPIRATION

Let yourself be inspired by our gallery of projects





MAINTENANCE

Protect your investment

50-Year Warranty **Landscape Products**



Permacon's 50-year warranty applies to landscape and masonry products including Suretouch intended for residential use¹. This warranty statement affirms that products manufactured by Permacon meet the requirements of CSA (Canadian Standard Association) and ASTM (American Society for Testing and Materials) standards.

For details regarding commercial applications, please refer to our institutional, commercial and industrial warranty.

Permacon guarantees that, as of the date of delivery, its concrete products are free from manufacturing defects. Provided that the conditions set forth below are met, Permacon guarantees the structural integrity of the concrete in its landscaping and masonry products for a period of 50 years from the date of the product's purchase. The warranty applies to normal, non-abusive use of the product. To preserve the original appearance of your products, we recommend that you consult our Landscape Maintenance Guide available on our website.

IN ALL CASES DETAILED BELOW, THE WARRANTY IS LIMITED TO THE PRODUCTS' MARKET VALUE.

How do I make a claim?



permacon.ca/en/warranty/



Proof of purchase is required to proceed with a claim request. No claims will be accepted without proof of purchase.2

All claims must be reported within 15 days of the discovery of a product's defect. To validate a claim, a Permacon representative will arrive to inspect the defective products in order to confirm whether the claim is eligible. Therefore, it is essential to provide Permacon with the necessary access to inspect and take photos of the affected products.

This warranty is the only one that is presently offered. Because Permacon continually improves and modifies its products, it may alter and discontinue products at any time, and therefore may replace warranty-covered products with products of similar quality or offer monetary compensation if the products under warranty have been discontinued or are no longer on the market while the warranty is active.

In the event that a product is found to be non-compliant by Permacon or an authorized representative of the company, and in order to proceed with compensation, Permacon will take into account the number of months during which the

landscape or masonry products were in the possession of the owner or their contractor, up to the date of the claim, and will prorate the amount of the payment or replacement to be made accordingly.

For example, if the purchaser makes a warranty claim in the last month of the 10th year of the warranty (i.e., the 120th month), the manufacturer, at its sole discretion, shall either:

- Provide a replacement for the product in question if still available (only the defective product will be replaced);
- Return 480/600 of the price paid for the products to the owner. No labour, transportation, or other compensation will be covered by Permacon.

Transferability

The warranty is transferable. Proof of warranty registration will still be required in the event of a claim. The prorated period will be based on the 50-year warranty period remaining as an assignee, if the purchaser transfers the warranty to a subsequent owner, as described above.

¹ The following locations are defined as residential: family dwelling of five units or less, single family homes, garden suites, or townhouses

The following documents are considered valid proof of purchase: invoices directly from an authorized Permacon distributor, or invoice from a landscape contractor, general contractor, mason, or



Exclusions

A landscape or masonry product installed on an area of more than **100 square feet** confirms the acceptance of the product received on the job site and that no claim can be made to Permacon regarding the colour, size, or texture of the product.

This warranty excludes all products not supplied by Permacon, as well as any defects, failures, or damages that may result from the actions listed below:

- Contact with chemicals or cleaning products;
- Damage caused by pressure washers;
- Improper installation or other construction activities that do not comply with the installation standards established by ICPI, NCMA or IMQ, the National Building Code or the installation methods and tips recommended by Permacon. The installation guides provided by Permacon represent certain installation situations and are not exhaustive. It is therefore strongly recommended that you consult a qualified professional to ensure the proper installation of Permacon products on a specific job site;
- Defective design or construction resulting in sagging, shifting, or failure;
- Breakage due to shock, impact, or excessive load during handling, use, or transportation;
- Natural disaster or other uncontrollable event;
- Breakage and damage to products caused by soil movement or building movement as well as misuse of construction, compaction, or snow removal equipment. The warranty does not cover surface deterioration caused by the misuse of sodium chloride (NaCl) to de-ice pavers, slabs, or steps;
- The use of sodium chloride (NaCl) on the following products:
 - Step Valentia;
 - Valentia Block;
- Be.OnStone, Mirage and Techniseal products sold by Permacon.

Installation

When installing masonry products, all work must be cleaned to remove any residues and contaminants left on the stone or brick. Permacon accepts no responsibility for stains and colour changes caused by installation residue or the consequences of cleaning these residues.

Colour

The presence of natural ingredients used in the manufacturing process varies from one product to another. Therefore, the product received on the job site will not be completely identical to the products displayed in our commercial presentations (catalogs, samples, displays). Any difference in colour will not be covered by the guarantee.

Photos of our products in landscape and masonry brochures, as well as in displays such as masonry panels and landscape racks at our distributors, are not an exact representation of the products that will be delivered to the job site. Permacon offers a variety of products with different colours to reproduce the appearance of natural stone. It is therefore strongly recommended that you view several products directly from your authorized Permacon distributor to see all available colours.

It is the purchaser's responsibility to approve the products (and their colour) delivered to the job site prior to installation to confirm satisfaction. It is also recommended to mix products from different pallets received on the job site. Since variations in colour shades are a natural phenomenon, Permacon does not guarantee colour uniformity between different pallets on the same job site. Product installation constitutes acceptance.

Polymeric film

A whitish polymeric film can be found on the surface of Permacon's products. This is the result of an inadequate use of polymeric sand. Improper cleaning of slabs and pavers prior to the application of water on the product surface can cause this whitish polymeric film. This film does not affect the structural integrity of the product. Permacon cannot be held responsible for this phenomenon, which is not covered by the warranty.

Efflorescence

White traces on the surface of the product are caused by a natural phenomenon called efflorescence. More visible on darker products, efflorescence affects neither the intrinsic technical qualities nor the structural integrity of Permacon's products. The possible appearance of efflorescence cannot be the subject of any guarantee. In most cases, efflorescence disappears by itself over time.

